CHARITY MOBILE

SAMSUNG TRANSFORM ULTRA USER GUIDE

Important Messages

IMPORTANT: If the account type you want to set up is not in the device database, you will be asked to enter more details. You should get all pertinent information for the email account such as incoming and outgoing server settings before you proceed.

WARNING: Use only Sprint-approved or manufacturer-approved batteries and chargers with your device. The failure to use a Sprint-approved or manufacturer-approved battery and charger may increase the risk that your device will overheat, catch fire or explode, resulting in serious bodily injury, death or property damage.

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Get Started

This section gives you all the information you need to set up your device and Sprint service the first time.

Set Up Your Device

Activate Your Device

Complete the Setup Application

Set Up Voicemail

Sprint Account Information and Help

Set Up Your Device

You must first install and charge the battery to begin setting up your device.

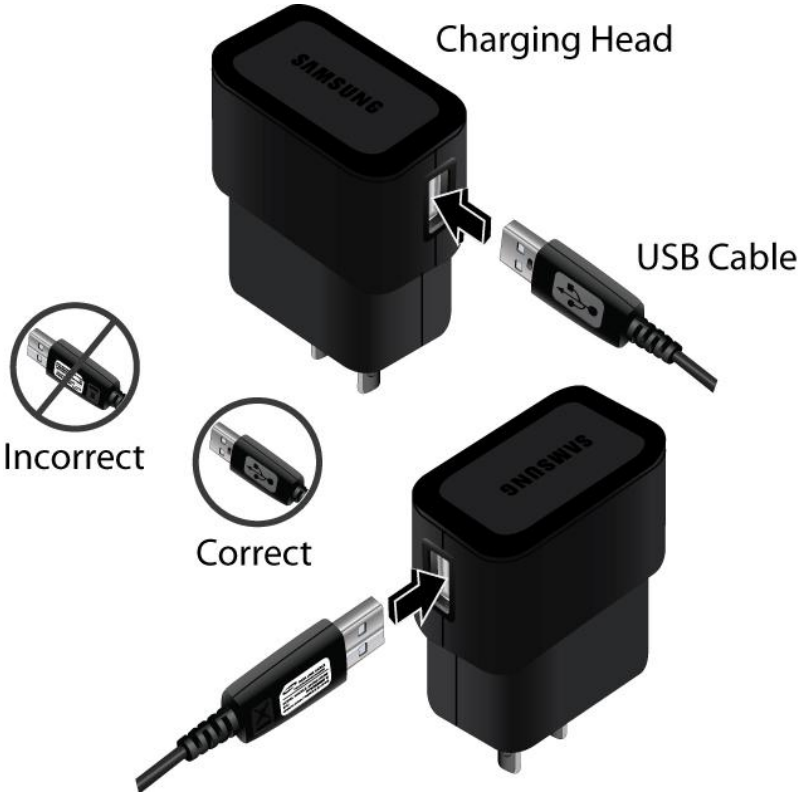
1. Install the battery.
    - Insert a coin or other flat object into the slot at the bottom of the battery compartment cover and lift the cover up gently.

- Insert the battery, contacts end first, and gently press the battery into place.

- Replace the battery compartment cover, making sure all the tabs are secure and there are no gaps around the cover.

Note: When you insert the battery, your device may power on automatically.

1. Connect the USB cable to the charging head



2. Insert the USB cable into the device's Charger/Accessory jack.

3. Plug the charging head into a standard AC power outlet.

Always use a Sprint-approved or Samsung-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

Note: The front LED turns red to indicate the battery is currently charging.

► Plug the flat end of the charger into the device's charger jack and the other end into an electrical outlet. The device turns on with the screen locked and indicates both its charge state and percent of charge.

With the Sprint-approved Li-Ion battery, you can recharge the battery before it becomes completely run down.

- Plug the AC adapter into an electrical outlet. Fully charging a battery may take up to three hours.

Note: Your device's battery should have enough charge for the device to turn on and find a signal, run the setup application, set up voicemail, and make a call. You should fully charge the battery as soon as possible.

2. Press the **Power** button to turn the device on.

- If your device is activated, it will turn on, search for Sprint service, and begin the setup application.
- If your device is not yet activated, see Activate Your Device for more information.

Activate Your Device

Depending on your account or how and where you purchased your device, it may be ready to use or you may need to activate it on your Sprint account.

- If you purchased your device at a Sprint Store, it is probably activated and ready to use.
- If you received your device in the mail and it is for a new Sprint account or a new line of service, it is designed to activate automatically.
  - When you turn the device on for the first time, you should see a **Hands Free Activation** screen, which may be followed by a **PRL Update** screen and a **Firmware Update** screen. Follow the onscreen instructions to continue.
- If you received your device in the mail and you are activating a new device for an existing number on your account (you're swapping devices), you can activate on your computer online or directly on your device.
  - Activate on your computer:
    - Go to sprint.com/activate and complete the online instructions to activate your device
  - Activate on your device:
    - Turn on your new device. (Make sure the old one is turned off.) Your device will automatically attempt Hands-Free Activation.
    - Tap **Activate** to override auto-activation and start the manual activation wizard.
    - Follow the on-screen prompts to complete the activation process.
- To confirm activation, make a phone call. If your device is still not activated or you do not have access to the Internet, contact Sprint Customer Service at **1-888-211-4727** for assistance.

Tip: Do not press the **Power** button while the device is being activated. Pressing the **Power** button cancels the activation process.

Note: If you are having any difficulty with activation, contact Sprint Customer Service by calling **1-888-211-4727** from any other phone.

Complete the Setup Application

Once your device has been turned on and activated, you will see a Welcome message. You can then complete the Setup application.

1. Tap the android icon to get started. To skip any section, tap **Next** or **Skip**.

2. Set up your Google options. Follow the instructions to complete each step.
    - **View a tutorial:** Tap **Begin** to see a brief tutorial on getting started.
    - **Set up your Google Account:** Complete the steps to create or sign in to your Google account.
    - **Use Google Location:** Tap the check marks to select your Google location options.
    - **Back up data:** Choose whether or not to back up data with your Google account.
3. Tap **Finish setup** to complete the Google setup process. You will see a **Setup accounts** page.
4. Tap any of the services listed and follow the prompts to set up additional accounts.
    - For each account you set up, you will need your account sign-in information and passwords.
    - When you're finished adding accounts, tap **Done adding accounts**.
5. Tap **OK** to view a video tutorial, or tap **Skip** to finish setup and go to the home screen.

Note: You do not need to sign up for a Google account to use your device. However, to download applications from the Android Market, you must link your device to a Google account.

Set Up Voicemail

Your device automatically transfers all unanswered calls to your voicemail, even if your device is in use or turned off. You should set up your Sprint Voicemail and personal greeting as soon as your device is activated. Always use a password to protect against unauthorized access.

1. Press **Home** and tap . (If your screen is locked, press the **Power** button to turn on the display and then drag to the right to unlock the screen.)
2. Touch and hold to dial your voicemail number.
3. Follow the system prompts to:
    - Create your password.
    - Record your name announcement.
    - Record your greeting.

Note: **Voicemail Password** – Sprint strongly recommends that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your device is able to access your voicemail messages.

Sprint Account Information and Help

Find out about account passwords and information about managing your account and finding help.

Sprint Account Passwords

Manage Your Account

Sprint Support Services

Sprint Account Passwords

As a Sprint customer, you enjoy unlimited access to your personal account information, your voicemail account, and your data services account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account User Name and Password

If you are the account owner, you will create an account user name and password when you sign on to sprint.com. (Click **Sign in/Sign up** and then click **Sign up now!** to get started.) If you are not the account owner (if someone else receives the bill for your Sprint service), you can get a sub-account password at sprint.com.

Voicemail Password

You'll create your voicemail password when you set up your voicemail. See Set Up Voicemail for more information on your voicemail password.

Data Services Password

With your Sprint phone, you may elect to set up an optional data services password to control access and authorize Premium Service purchases.

For more information, or to change your passwords, sign on to sprint.com or call Sprint Customer Service at **1-888-211-4727**.

Manage Your Account

Manage your Sprint account from your computer, your Sprint phone, or any other phone.

Online: sprint.com

- Access your account information.
- Check your minutes used (depending on your Sprint service plan).
- View and pay your bill.
- Enroll in Sprint online billing and automatic payment.

- Purchase accessories.
- Shop for the latest Sprint phones.
- View available Sprint service plans and options.
- Learn more about data services and other products like games, ring tones, screen savers, and more.

From Your Sprint Phone

1. Press **Home** and tap .
2. Do any of the following:
   - Tap * 4 GHI to check minute usage and account balance.
   - Tap * 3 DEF to make a payment.
   - Tap * 2 ABC to access a summary of your Sprint service plan or get answers to other questions.

From Any Other Phone

- Sprint Customer Service: **1-888-211-4727**.
- Business Customer Service: **1-888-788-4727**.

Sprint Support Services

Sprint 411

Sprint 411 gives you access to a variety of services and information, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411, and you will be billed for airtime.

► Press and tap , and then tap 4 GHI 1 1 .

Sprint Operator Services

Sprint Operator Services provides assistance when you place collect calls or when you place calls billed to a local telephone calling card or third party.

► Press and tap , and then tap 0 + .

- For more information or to see the latest in products and services, visit us online at sprint.com.

Device Basics

Your device is packed with features that simplify your life and expand your ability to stay connected to the people and information that are important to you. The topics in this section will introduce the basic functions and features of your phone.

Your Device's Layout

Turn Your Device On and Off

Turn Your Screen On and Off

Touchscreen Navigation

Your Home Screen

Status Bar

Enter Text

Your Device's Layout

The illustrations below outline your phone's basic layout.

Key Functions

- **Front Indicator Light (LED)** displays a device notification, charging status, or alert.
- **Earpiece** lets you hear the caller and automated prompts.
- **Touchscreen** displays all the information needed to operate your device, such as the call status, the Contacts list, and the date and time. Also provides one-touch access to all of your features and applications.
- **Menu Key** allows you to access your device's main functions menu: **Add**, **Wallpaper, Switch ID**, **Settings**, **Search**, and **More**. While in a menu, press to open a list of actions available from the current screen or onscreen option.
- **Home Key** returns you to the Home screen. Press and hold to open the recently-used applications window.
- **Search Key** lets you search information on the current screen or application. For example, while in Contacts, press to search for a contact.
- **Back Key** lets you return to the previous screen, or close a dialog box, options menu, the Notifications panel, or onscreen keyboard.
- **Proximity Sensor** detects how close an object is to the surface of the screen. This is typically used to detect when your face is pressed up against the screen, such as during a phone call.
    - While you are talking on the phone, the sensor detects talk activity and locks the keypad to prevent accidental key presses.
- **Self Camera Lens**, for use with the Qik application, takes pictures while facing the screen, and allows you to video conference.
- **Power Button** lets you turn the device on or off or turn the screen on or off, or switch your device to silent mode, vibration mode, or airplane mode.
- **Mic** lets you hear the different ringers and sounds. The speaker also lets you hear the caller's voice in speakerphone mode.
- **Camera Button** lets you activate the camera and camcorder and take pictures and videos.
- **Charger/Accessory Jack** allows you to connect the device charger or the USB cable (included).
- **Flash** helps illuminate subjects in low-light environments when the camera is focusing and capturing a photo or video.

- **Volume Button** allows you to adjust the ringer or media volume or adjust the voice volume during a call.
- **Camera** lets you take pictures and videos.
- **3.5 mm Headset Jack** allows you to plug in either a stereo headset or an optional headset for convenient, hands-free conversations.

CAUTION! Inserting an accessory into the incorrect jack may damage the device.

- **QWERTY Keyboard** slides out from the left side of the device.

Landscape Phone Features

- **QWERTY Keyboard** provides an alphanumeric character keyboard layout. Lets you enter numbers, letters, and characters, as well as navigate within menus.
- **Shift Key** lets you toggle alphabet characters between mixed case, uppercase, and lowercase. Character case remains as selected until the Shift key is pressed again.
- **Fn Key** (Function) key lets you enter the alternate character or symbol displayed on each key on the QWERTY keyboard.
- **Smiley Key** lets you access Smiley icons (Emoticons).
- **Space Key** lets you add spaces between words and characters.
- **Navigation Keys** allow you to navigate around your device's menu options while in Landscape mode.

- **OK Key** lets you select or accept the currently highlighted option.
- **Return Key** allows you to insert a new line within a text entry field.
- **Delete Key** deletes characters from the display in text entry mode.

Turn Your Device On and Off

Turn Your Device On

► Press and hold the **Power** button.

Turn Your Device Off

► Press and hold the **Power** button to open the phone options menu. Tap **Power off** to turn the device off.

Your screen remains blank while your device is off (unless the battery is charging).

Turn Your Screen On and Off

Turn the Screen Off When Not in Use

► To quickly turn the screen off, press the **Power** button. Pressing the **Power** button again or receiving an incoming call will turn on your device screen and show the lock screen.

To save battery power, the device automatically turns off the screen after a certain period of time when you leave it idle. You will still be able to receive messages and calls while the device's screen is off..

Turn the Screen On and Unlock It

1. To turn the screen on, press the **Power** button.
2. Drag to the right to unlock the screen.
    - If you have set up a screen lock, you will be prompted to draw the pattern or enter the password or PIN.

Touchscreen Navigation

Your device's touchscreen lets you control actions through a variety of touch gestures.

Tap

When you want to type using the onscreen keyboard, select items onscreen such as application and settings icons, or press onscreen buttons, simply tap them with your finger.

Touch and Hold

To open the available options for an item (for example, a contact or link in a Web page), touch and hold the item.

Swipe or Slide

To swipe or slide means to quickly drag your finger vertically or horizontally across the screen.

Drag

To drag, press and hold your finger with some pressure before you start to move your finger. While dragging, do not release your finger until you have reached the target position.

Flick

Flicking the screen is similar to swiping, except that you need to swipe your finger in light, quick strokes. This finger gesture is always in a vertical direction, such as when flicking the contacts or message list.

Rotate

For most screens, you can automatically change the screen orientation from portrait to landscape by turning the device sideways. When entering text, you can turn the device sideways to bring up a bigger keyboard. See “Using the Onscreen Keyboard” for more details.

Note: The Auto-rotate check box needs to be selected for the screen orientation to automatically change. To make this selection, press > > and tap **Display > Auto-rotate screen**.

Pinch and Spread

“Pinch” the screen using your thumb and forefinger to zoom out or “spread” the screen to zoom in when viewing a picture or a Web page. (Move fingers inward to zoom out and outward to zoom in.)

Your Home Screen

The home screen is the starting point for your device’s applications, functions, and menus. You can customize your home screen by adding application icons, shortcuts, folders, widgets, and more. Your home screen extends beyond the initial screen. Swipe the screen left or right to display additional screens.

Customize the Home Screen

Add Items to the Home Screen

1. Touch and hold an empty area on a home screen. (If the current home screen doesn't have room, swipe the screen left or right to display an extended screen.)
2. On the **Add to Home screen** menu, touch the type of item you want to add and then select the item.
   - **Shortcuts**: Add shortcuts to applications, bookmarks, contacts, settings, and more. Touch a category and then touch the item you want to add.
   - **Widgets**: Add widgets to a screen such as a clock, calendar, mail, people, Wi-Fi and Bluetooth toggles, social networking apps, and more.
   - **Folders**: Add a folder where you can organize screen items. Add a shortcut to all your contacts, contacts with phone numbers, or starred contacts. Contact details are automatically updated when there are changes in the source.
   - **Wallpapers**: Select a wallpaper source from your picture gallery, Sprint ID wallpapers, live wallpapers, or other preloaded options.

Move or Remove Items on the Home Screen

► Touch and hold the item you want to move or remove from the home screen.

- To move the item, drag it to a new area and release it.
- To remove the item, drag it to the **Trash** icon at the top of the screen and release it.

Extended Home Screens

In addition to the main home screen, your phone has four extended home screens to provide more space for adding icons, widgets, and more. Press and hold the icon or widget and then drag across the screen to move from the main screen to an extended screen.

There are four extended screens in addition to the main Home screen.

- You cannot add more screens.
- While on an extended screen, press to return to the main home screen.

To go directly to a particular screen:

3. From any screen, press and hold to show the thumbnail overview.

4. Tap the screen you want to open.

Status Bar

The status bar at the top of the home screen provides device and service status information on the right side and notification alerts on the left. To view notification alerts, tap the status bar and drag it down.

Status Icons

Icon	Description
	Bluetooth® active
	GPS active
	Wi-Fi® active
	Downloading
	Vibrate
	Silent
	Mute call
	Speakerphone active
	Network (full signal)
	Network (roaming)
	3G (data service)
	Airplane mode
	Sync active
	Alarm set
	Battery (charging)
	Battery (full charge)
	Battery (critical)

Notification Icons

Icon	Description
	Missed call
	New Voicemail
	New email
	New Gmail
	New message
	Event
	Music playing
	USB connection
	Alarm
	Alert

Enter Text

You can type on your device using either the slide-out QWERTY keyboard or one of the available touchscreen keyboards.

Slide-out QWERTY Keyboard

Touchscreen Keyboards

Tips for Editing Text

Slide-out QWERTY Keyboard

Open the slide-out QWERTY keyboard to type faster and more conveniently with your fingers. The slide-out keyboard also comes with special keys that let you quickly access menus and search your phone.

1. Hold the phone sideways, with the front panel buttons to your right
2. Push the screen panel up with your thumbs to reveal the slide-out keyboard.

Note: When the slide-out keyboard is opened, the display stays in landscape mode and you will not be able to use the onscreen keyboard.

3. Start an application or select a field that requires entry of text or numbers.
4. Press the letter keys to enter text. Press the following keys to enter uppercase letters, numbers, special characters, or symbols:
   - **Shift key** (Shift)
     - Press once to capitalize the next letter you select.
     - Press twice to lock the key and type a series of uppercase letters (this works just like the Caps Lock key on your computer keyboard). The cursor changes when you lock the shift key.
     - To unlock, press the shift key once again.
   - **Function key** (Fn)
     - Press once to type the character shown beside the letter or punctuation keys. For example, if you need to type the percentage sign (%), press Shift, and then press the $ % key (**Shift**, **%**).
     - Press twice to lock the key and type a series of numbers and characters. The cursor changes when you lock the function key.
     - To unlock, press the function key once again.
5. Press the **Menu key** ( ) or **Search key** ( ) to perform other actions. See Key Functions.
6. Use the navigation key to the right of the slideout keyboard to move the cursor.

Touchscreen Keyboards

Touchscreen keyboard entry can be done in either Portrait or Landscape orientations. The Landscape orientation provides more space and results in slightly bigger onscreen keys. If you find that you prefer to enter text via the onscreen keyboard, and need bigger keys, use the Landscape orientation.

Selecting a Text Input Mode

Some characters and types, such as some symbols and emoticons, are not accessible from the onscreen keyboard.

1. From a screen where you can enter text, tap the input field to reveal the onscreen keyboard.

2. Select one of the following Text mode options:
    - **ABC** to use alphabetic characters from the onscreen keyboard.
    - **?123** to enter numbers by pressing the numbers on the onscreen keyboard.
        - When entering text, tap to change letter capitalization.

- Voice Input allows the device to use its built-in voice recognition software to hear your voice and transcript it directly into text.

Tips for Editing Text

1. Touch and hold an active text entry field.
2. From the Edit text context menu, tap an available function:
    - **Select word** lets you manually highlight characters in the text message field.
    - **Select all** highlights all characters in the text message field.
    - **Input method** provides additional text input methods, if available. The default is Android keyboard.
    - **Add “xxx” to dictionar**y adds the currently highlighted word to your device’s dictionary.

Phone

Making Calls

Dialing Options

Answering Calls

Calling Emergency Numbers

In-Call Options

Additional Calling Options

Saving a Phone Number

Finding a Phone Number

Dialing From the Contacts List

Speed Dialing

Plus (+) Code Dialing

Making Calls

1. Press and tap .
2. Enter a phone number using the onscreen keypad and tap .
    - If you make a mistake while dialing, touch to erase the numbers.

3. Tap when finished.

Tip: To redial a recent number, tap , tap a number from the Call Log list, and press **Call**.

You can also place calls from your device by speed dialing numbers from your Contacts and using your Logs listings.

If you exit the current call screen and return to the Home screen, you are visually notified that you are still on an active call by the black bar within the Status bar.

Dialing Options

When you enter numbers on the Keypad, you will see three onscreen options.

From the Keypad screen, you have the following options:

- **Call** ( ) to call the entered number.
- **Delete** ( ) to delete digits from the current number.
- **Voicemail** ( ) to access your voicemail messages.

To initiate additional options, tap and select an option.

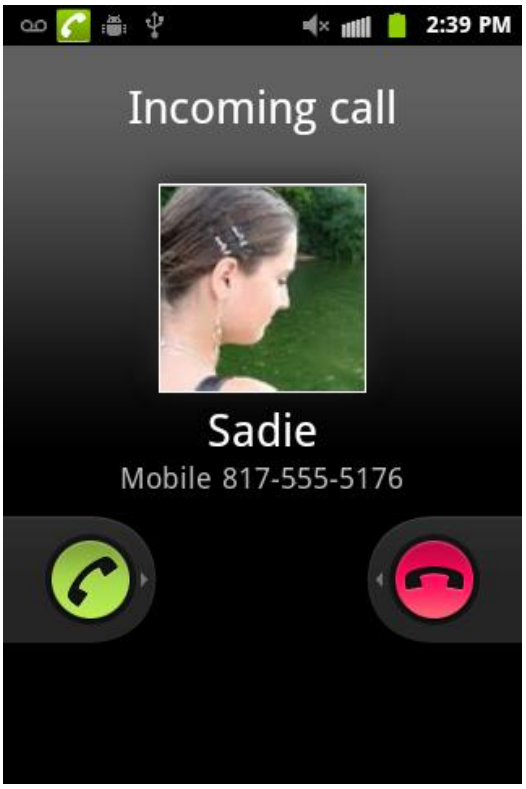
- **Add to Contacts** to add the current number to either a new or existing Contacts entry.
- **Add 2 sec pause** to insert a 2-second pause to enter a 2-second delay within a number string (the phone continues dialing after 2 seconds without any additional keys being pressed).
- **Add wait** to insert a hard pause within the number string (the phone waits for your input). A wait requires that any consecutive numbers be manually sent by touching **Yes**.

Answering Calls

1. Make sure your device is on. (If your device is off, incoming calls go to voicemail.)

Note: All call answering options listed below require you touch and hold the button to activate the function.

When unlocked, some functions can be activated by tapping the onscreen button.



2. Touch and drag to the right to answer an incoming call.
    - To decline a call and send it directly to your voicemail, touch and drag to the left.

Note: All incoming call options listed below require you to touch and hold the button to activate the function.

When unlocked, some functions can be activated by tapping the onscreen button.

Tip: To silence the ringer on an incoming call, press either the up or down Volume button.

Your device notifies you of incoming calls in the following ways:

- The phone rings or vibrates.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry's name is displayed. You may also see the caller's phone number, if available.

Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Nationwide Sprint Network. (Please see "Roaming" on page 143 for more information.)

► Touch **OK** to answer the call.

Ending a Call

► Tap to end the call.

Missed Call Notification

When you do not answer an incoming call, the Status bar indicates .

To display a Missed Call entry from the Home screen:

1. Touch and hold the Status bar, and then slide your finger down the screen.
2. Tap . This opens the **Logs** screen.
3. Tap an entry and select **Return call**.

   or

► Touch and hold an entry from the Call log list and from the context menu, select **Call** [number].

Calling Emergency Numbers

You can place calls to 911 (from the Keypad, enter 9 WXYZ 1 1), even if your device is locked or your account is restricted.

Note: When you place an emergency call, your device automatically enters Emergency mode.

During an emergency call, select an option.

- **Speaker On** to activate speakerphone mode. (If you are in speakerphone mode, the option is displayed as **Speaker Off** to deactivate.)
- **Dialpad/Hide** dialpad to show or hide the onscreen dialpad.
- **End call** to end the current call.

To exit Emergency mode:

1. Tap End to end a 911 call.
2. Touch and hold **Exit** on the Emergency Call Back mode.

Note: When you end the 911 call, you are returned to the Emergency Call Back mode.

Within the Emergency Call Back mode, press the Home key to use another menu.

Enhanced 911 (E911) Information

This device features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your device seeks information to calculate your approximate location.

Note: Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

Important: **Always report your location to the 911 operator when placing an emergency call.** Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your device.

In-Call Options

Once you initiate a call, you will see six onscreen options. Tap an option to select it.

- **Add call** touch and hold to initiate a 3-way call.
- **Swap** to toggle between two active calls.

- **End** to end the current call.
- **Dialpad/Hide** to toggle the appearance of the onscreen dialpad.
- **Bluetooth** to route the device's audio through a connected Bluetooth headset (On) or through the speaker (Off).
  - When the call is routed to a Bluetooth headset, the current call area shows the Bluetooth call icon ( ).

Note: The Headset button is activated to show the current call is routed to the connected Bluetooth headset.

  - To route the current call back to the device, tap **Headset** to temporarily use the device. Tap it again to route the call back to the connected Bluetooth headset.
  - When Bluetooth or the Bluetooth headset is turned off, the call is routed through either the earpiece or speaker and shows ( ).

- **Mute** to mute the microphone during an active call. Tap again to unmute the microphone.

Note: If Mute is activated, the speaker mode is deactivated.

- **Speaker** to route the device's audio through the speaker (On) or through the earpiece (Off).

► Activate **Speaker** to route the device's audio through the speaker. (You can adjust the speaker volume using the volume buttons.)

► Deactivate **Speaker** to use the device's earpiece.

Warning: Because of higher volume levels, do not place the device near your ear during speakerphone use.

► Touch Dialpad (

) to use the onscreen dialpad to enter additional numbers, for example, an extension or access code.

  - For example: When you call your bank's 800 number, use your dialpad to enter your account number and PIN.

Additional Calling Options

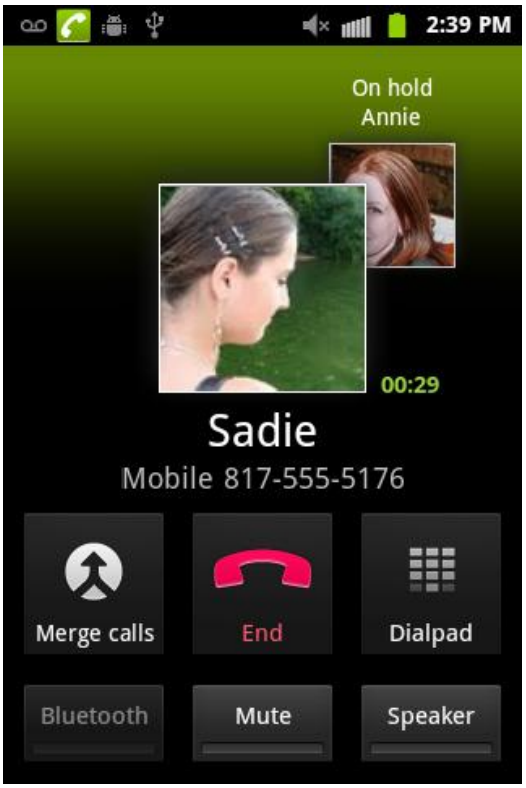
To obtain additional options such as phone number and the duration of the call, you must access the Call log screen.

1. Press and tap > Call log.
2. Tap an entry from the list and then tap:
   - **Call/Call again/Call back/Return call** to dial the selected number and call the recipient.
   - **Send message** to send the selected number a text message.
   - **Add to contacts/View** contact to add the new number to your Contacts.

Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your device's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode). To respond to an incoming call while you're on a call:

► Touch and drag to the right to answer an incoming call (This puts the first caller on hold and answers the second call.)



To switch back to the first caller:

► Touch the caller id icon located behind the current caller.

3-way Calling

With 3-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. On the Phone screen, enter a number and tap .
2. Once you have established the connection, tap Add call and dial the second number. (This puts the first caller on hold and dials the second number.)
3. When you're connected to the second party, tap **Merge**.

4. If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.
5. To end the three-way call, tap

.

Saving a Phone Number

The number of Contacts entries you can store in your device is limited only by available memory space. Your device automatically sorts the Contacts entries alphabetically.

To save a new number from the Home screen:

1. Tap >

and enter a number.
2. Press and tap **Add to Contacts**.
3. Tap .
4. Tap a destination for your new contact to be synchronized. With each new email account you create, the list of options grows.
    - The new contact can be easily synchronized to either:
        - **Google** (Gmail account).
        - **Microsoft Exchange ActiveSync** (Outlook-Exchange Server).

Note: You will not see the above option to select a destination unless you have previously established a Google or Corporate account on the device.

5. Touch the **First name** and **Last name** fields.
6. Touch **Done** to store and update the new entry.

Finding a Phone Number

You can search Contacts for entries by name.

1. Press and tap .

    or

    From the Keypad screen, tap

.

    or

    Press > .
2. Enter the first letter or letters of an entry. (The more letters you enter, the more specific the search.)
3. To display contact details, tap an entry from the list.

Dialing From the Contacts List

1. Press and tap .

Shortcut: From the Keypad screen, tap

to list entries.

2. Scroll through the list and tap the entry you want to call.
3. Tap a phone number.

Plus (+) Code Dialing

When placing international calls, Plus Code Dialing automatically enters the international access code for your location (for example, 011 for international calls made from the U.S.).

1. Press and tap .
2. Touch and hold

until you see a “+” on the display screen. This is equivalent to manually entering a “011” for international dialing.
3. Dial the country code and phone number, and then tap . (The device automatically prepends the access code for international dialing, followed by the country code and phone number.)

Contacts

The Contacts application lets you store and manage contacts from a variety of sources, including contacts you enter and save directly in your device as well as contacts synchronized with your Google account, your PC, compatible email programs (including Exchange Server), and your Facebook friends.

Get Started With Contacts

Add a Contact

Save a Phone Number

Add a Phone Number

Edit a Contact

Synchronize Contacts

Share Contacts

Delete a Contact

Get Started With Contacts

Before using Contacts, it's best to learn a few basics.

Your device automatically sorts the Contacts entries alphabetically. You can create either a Google or Corporate contact.

- Google contacts are shared with your existing Google account and can also be imported to your device after you have created a Google Mail account.
- Corporate (also known as Work or Outlook) contacts are those contacts that are intended to be shared with either an Exchange Server or from within Microsoft® Outlook®.

Access Contacts

There are a few ways to display Contacts.

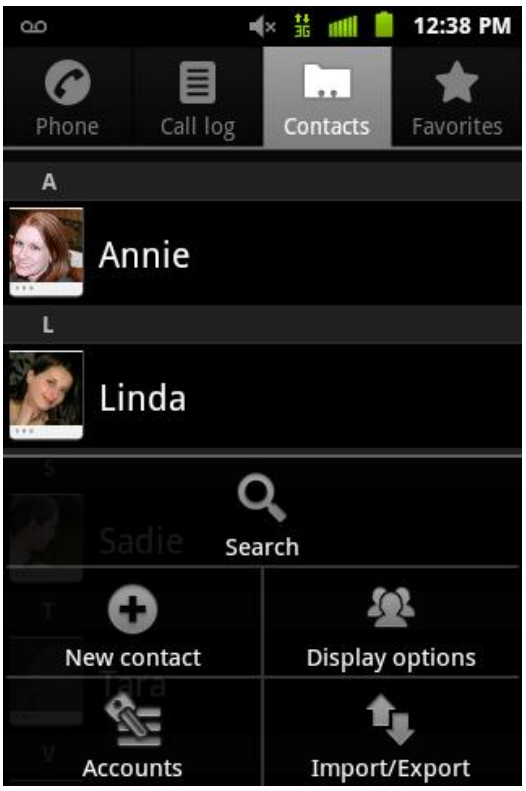
► Press and tap .

- To add contacts shortcut to the home screen, touch and hold an empty spot on one of the home screens, and then tap **Shortcuts** > **Applications** > **Contacts**.

The Contacts List

► Press and tap . You will see the Contacts list.

Note: If you have not added any contacts, you are prompted to add contacts by pressing **Menu** and selecting one of the following: **Accounts** to add or configure an account with contacts you can sync to the phone; **New contact** to create a new contact from scratch; or **Import/Export** to import or export contacts from or to an SD card. See Add a Contact.



- **Contacts List:** The Contacts list displays all contacts currently stored in your device, including Google contacts, Exchange ActiveSync contacts, Phone contacts, and Facebook contacts.

Scroll through the list to view all your contacts. To see a specific entry, scroll to it and tap it.

Tip: If you have a lot of contacts stored, you'll see a slider on the right when you're flicking up or down the list. To go directly to a letter, touch and hold the slider and drag it to a letter.

Contacts List Options

1. Press and tap .
2. Touch and hold an entry and select from the available contact menu options:
   - **View** contact to view the Contact's overview screen.

- **Call** contact to call a Contact's available number.
- **Text contact** to send the Contact a new text message.
- **Add to/Remove from favorites** to add or remove the current Contacts entry to or from the Favorites tab.
- **Edit contact** to edit the currently selected Contacts entry.
- **Delete** contact to erase the currently selected Contacts entry.

Add a Contact

You can add contacts from your device's Phone application. Enter details such as name, phone numbers, email addresses, mailing addresses, and more.

Your device automatically sorts the Contacts entries alphabetically. You can create either a Google or Corporate contact.

- Google contacts are shared with your existing Google account and can also be imported to your device after you have created a Google Mail account.
- Corporate (also known as Work or Outlook) contacts are those contacts that are intended to be shared with either an Exchange Server or from within Microsoft® Outlook®.

1. Press and tap .
2. Press and tap **New contact** (to open the New contact screen).
3. Tap a destination type (Google or Microsoft Exchange ActiveSync)

Note: Enter a phone number from the keypad, press > and tap **Add to Contacts**. Proceed with steps 3–8.

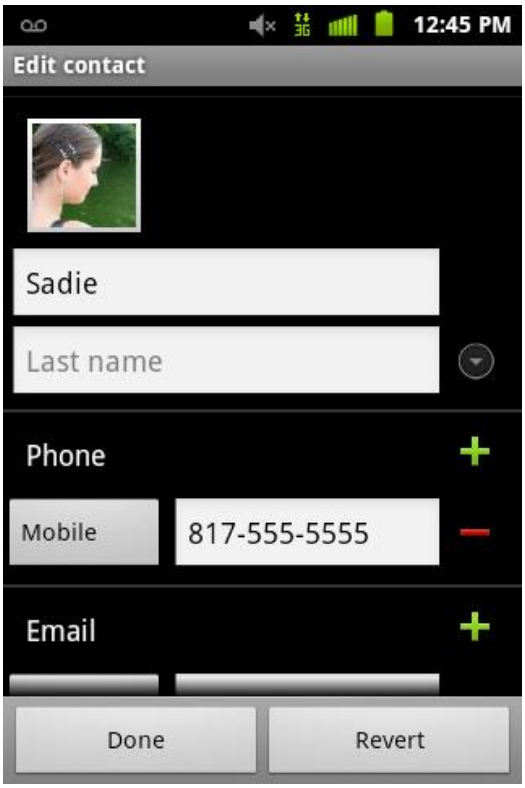
4. Tap a destination type (Google or Microsoft Exchange ActiveSync)

Note: You will not see the option to select a destination unless you have previously established a Google or Corporate account on the device.

5. Tap the **First name** and **Last name** fields, and enter a name for the new entry.
6. Tap the label button (to the left of the Phone field) to select a category such as **Home**, **Mobile** (default), **Work**, **Work Fax**, **Home Fax**, **Pager**, **Other**, or **Custom**.
7. Tap a phone number field and enter a phone number.
   - Tap to remove a previously entered phone number.

8. Enter additional information such as: **Email**, **Postal address**, **Organization**, or **More** to input additional category information.
    - Use your finger to slide the page up or down to see additional fields and categories.
9. Tap **Done** to complete and store the new entry.

After saving the number, your device displays the new entry within the Contact list.



Save a Phone Number

1. Press Phone and tap .
2. Enter a phone number using the onscreen dialpad.
3. Press and tap **Add to Contacts** > **Create new contact**.
    - If you're updating an existing contact, proceed to step 6.
4. Tap a destination type (Google or Microsoft Exchange ActiveSync)

Note: You will not see the option to select a destination unless you have previously established a Google or Corporate account on the device.

5. Tap the **First name** and **Last name** fields, and enter a name for the new entry.

6. Tap the label button (to the left of the Phone field) to select a category such as **Home**, **Mobile** (default), **Work**, **Work Fax**, **Home Fax**, **Pager**, **Other**, or **Custom**.
7. Tap a phone number field and enter a phone number.
   - Tap to remove a previously entered phone number.
8. Enter additional information such as: **Email**, **Postal address**, **Organization**, or **More** to input additional category information.
   - Use your finger to slide the page up or down to see additional fields and categories.
9. Tap **Done** to complete and store the new entry.

Edit a Contact

Once you've added a contact, you can add or edit any of the information in the entry, assign a caller ID picture, customize with a unique ringtone, and more.

Add or Edit Information for a Contact

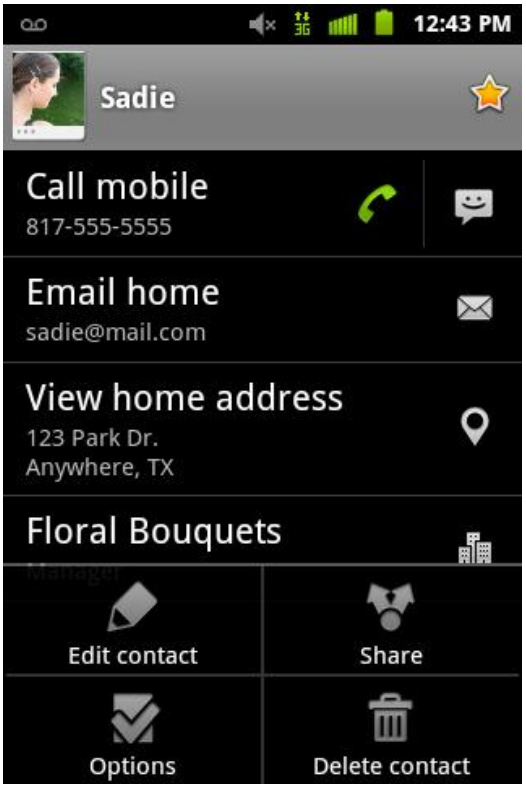
Assign a Stored Picture to a Contact

Assign a New Picture to a Contact

Assign a Ringtone to a Contact

Add or Edit Information for a Contact

1. From the Contact's overview screen, press and tap **Edit contact**.



2. Tap the option or options you want to edit:
   - [image icon] to assign a picture to the entry.
   - **First name/Last name** to edit the current name.
   - **Phone** to add or delete a phone number.
   - **Email** to add or delete an email address.
   - **Postal address** to enter a physical address for the contact. Choose from **Home**, **Work**, **Other**, or **Custom**.
   - **Organization** to enter business information such as company name
   - **More** to add additional information, such as **IM**, **Notes**, **Nickname**, **Website**, and **Internet call**.

Note: Some fields may appear in different order or within the Add more fields menu.

3. Tap **Done** to complete and store the new entry.

Assign a Stored Picture to a Contact

1. From the Contact's overview screen, press and tap **Edit contact**.
2. Tap a contact image (upper-left).

- Open an image location (**Take photo** or **Select photo from Gallery**) and tap an onscreen image to prepare it for use. See Open Gallery and Take Pictures for more information.
- Press to return to the Select picture screen where you can now select the new image.

3. Touch and drag along the sides of the yellow border box to begin cropping the desired area, and then tap **Save** to assign selected picture.
4. To save the phonebook, tap **Done**.

Assign a New Picture to a Contact

1. From the Camera gallery (or other image folder), tap an image icon to open the image.
2. With the picture displayed, press and tap **More** > **Set as**, and select **Contact icon**.

Join a Contact

When you have contacts from various sources (Gmail, phone, Facebook, etc.), you may have multiple similar entries for a single contact. Your device's Contacts application lets you link multiple entries into a single contact.

1. Press and tap .
2. Tap a contact to display it, then press and tap **Edit contact**.
3. Press and tap Join.
4. Tap another entry to link it to the original contact.

Delete a Contact

1. From the Contact's overview screen, touch and hold an entry from the list.
2. From the Contacts Entry context menu, tap **Delete** contact.
3. Tap **OK** to confirm the deletion.

Synchronize Contacts

Syncing data from your managed accounts allows you to add and manage a new or existing contact from your online or remote accounts to your device. Prior to syncing, you must first have an active Google or Corporate account with current Contact entries, and be signed into your account via the device.

With syncing, any Contact entries (with phone numbers, email addresses, pictures, etc.) are updated and synced with your device.

1. Press > and tap > **Accounts & sync**.
2. Locate the email account containing the contacts you wish to synchronize.
3. Tap within the adjacent account field to reveal the account's synchronization settings screen.
4. To synchronize Gmail Contacts, tap **Sync Contacts**. A green checkmark indicates the feature is enabled.
5. To synchronize Corporate Contacts, tap **Sync Contacts**. A green checkmark indicates the feature is enabled.

Note: Any change on either side (Phone, Gmail, or Corporate/Outlook Contacts), is reflected on the other side after a sync process. The process of updating your Contacts tab can take several minutes. If after 10-20 minutes, your list has not been updated, repeat steps 2-3.

6. Your Contacts tab then reflects any updated Contact information.
   - This update process works both ways. For example, any changes on the device are updated to your Gmail Contacts list after sync.

Note: Syncing of contacts requires you are logged into your Gmail and Corporate accounts via the device.

Share a Contact

1. Press and tap .
2. Tap an entry to open its overview page.
3. Press and tap **Share** to send the current Contact entry's information to an external recipient via either:
   - **Bluetooth** to transmit this contact to another Bluetooth-compatible device.
   - **Email** to attach the contact card to a new outgoing email (Exchange or Internet).
   - **Gmail** to attach the contact card to a new outgoing Internet-based email.

Accounts and Messaging

With Sprint service and your device's messaging capabilities, you have the opportunity to share information through many different channels and accounts.

Gmail

Email

Text Messaging and MMS

Social Networking Accounts

Google Talk

Gmail / Google

You will need a Google account to access several device features such as Gmail, Google Maps, Google Talk, and the Android Market applications. Before you are able to access Google applications, you must enter your account information. These applications sync between your device and your online Google account.

Create a Google Account

Sign In to Your Google Account

Access Gmail

Send a Gmail Message

Read and Reply to Gmail Messages

Create a Google Account

If you do not already have a Google account, you can create one online or using your device.

Note: You can also create and sign into your Google/Gmail account through your device's Setup application.

Note: Although you need a Gmail account to use certain features of your device, such as Android Market, you do not need to use Gmail as the default account for your device.

Create a Google Account Online

1. From a computer, launch a Web browser and navigate to www.google.com.
2. On the main page, click **Sign-in** > **Create an account now**.
3. Follow the onscreen prompts to create your free account.

4. Look for an email from Google in the email box you provided, and respond to the email to confirm and activate your new account.

Create a Google Account Using Your Device

1. Press and tap > (Gmail).
2. Enter your Email address and Password.
3. Follow the onscreen prompts.
   - The first time you connect, you are asked to give this Internet mail account a unique onscreen name and enter From name (displayed in your outgoing emails within the From field).
   - The unique account name is used to differentiate this account from other email accounts accessed by your device.

Note: You must have a valid and active Google account (xxxxxx@gmail.com) prior to Gmail email setup and configuration. Your Gmail address is then used to log into your account via the device.

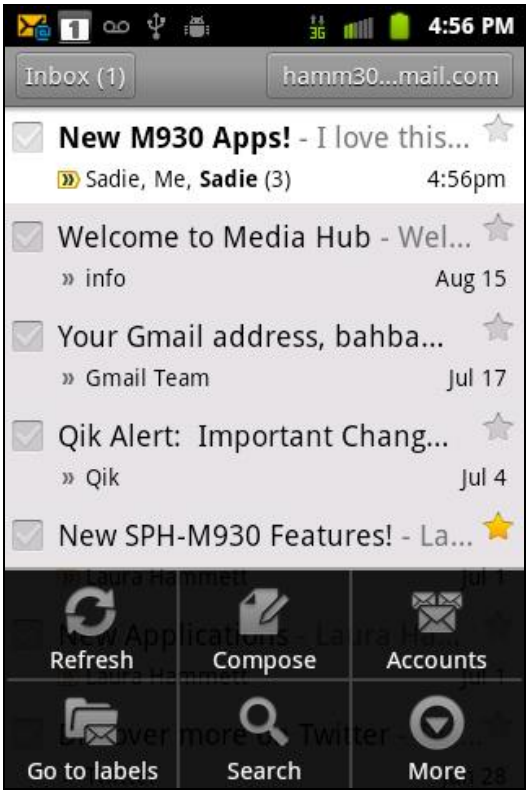
Note: Signal interruptions or incorrect username or password information can cause completion issues.

Sign In to Your Google Account

1. Press > > > **Accounts & Sync**.
2. Tap **Add account**, and then tap **Google**.
3. Tap **Next**, and then tap **Sign in**.
4. Enter your Gmail username and password and then tap **Sign in**.
5. After your device connects with the Google servers, select the items you would like to sync with your device and then tap **Sync now**.
6. Tap **Finish setup** and your device will synchronize the selected items.

Access Gmail

1. Press and tap > .



Do any of the following:

- View more email messages: If the Inbox is full, swipe your finger up the screen to view more messages and conversations.
- Read a new email message: Tap the unread message or the conversation with an unread message (just-arrived items display in bold).
- Select messages and conversations: Tap the box before the email or conversation.
- View the Inbox of your other Gmail account:
  - Press and tap **Accounts**, and then tap the account you want to view.
- Refresh the Inbox: Press , and then tap **Refresh**.

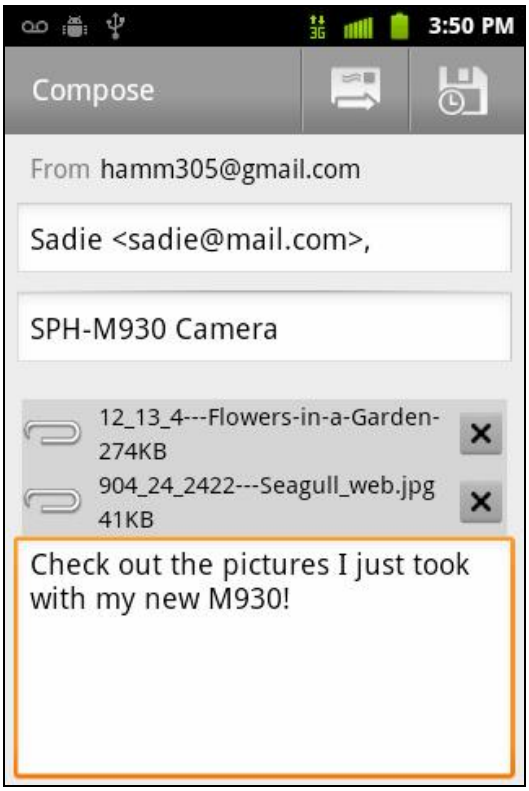
Send a Gmail Message

1. Press and tap > .
2. Press and tap **Compose**.
3. Enter the message recipient's email address in the **To** field.
   - If you are sending the email to several recipients, separate the email addresses with a comma.

- You can add as many message recipients as you want.

Note: To send a carbon copy (Cc) or a blind carbon copy (Bcc) of the current email to other recipients, press and tap **Add Cc/Bcc**.

4. Tap the **Subject field** and enter the email subject.
5. Tap the **Compose Mail** field and compose your email.
   - To add a picture attachment, press and tap **Attach** (from the bottom of the screen).
   - Tap to delete an attachment from your current email.



6. Once complete, tap .
   - Tap **Save as draft** to save the current email as a draft. To later view your draft email messages, from the Inbox, tap the Drafts folder.

Read and Reply to Gmail Messages

1. Press and tap > .
2. Tap a message to display it.

Tip: You can also access new messages through the Notifications bar. When a new Gmail message arrives, you'll see the icon in the Notifications bar. Touch and hold the bar and slide it down to display notifications. Tap a message to display it.

3. From within the email, tap .

   - To select **Reply to all** or **Forward**, tap to the right of the icon and select one of the choices.

   - After composing your message, tap .

Edit Gmail Account Settings

1. Press > > > **Accounts & sync**.

2. Tap the parameters you wish to synchronize.

   - **General Sync Settings** allows you to configure:

     - **Background data** so applications can sync, send, and receive data at any time. Tap to display checkmark (on) or to remove checkmark (off).

- **Auto-sync** to allow applications to sync data automatically. Tap to display checkmark (on) or to remove checkmark (off). Default account assigns this account as the default used when sending out new emails.

3. Tap the Gmail account you want to manage. Tap a configuration preference. (A checkmark indicates the preference is enabled.)

    - **Sync Books** synchronizes all eBooks purchased through Google Books.
    - **Sync Contacts** synchronizes the contacts between your device and the remote exchange server. A checkmark indicates the feature is enabled.
    - **Sync Gmail** synchronizes your email messages to your device.
    - **Sync Calendar** synchronizes your exchange calendar entries between your device and the remote exchange server. A checkmark indicates the feature is enabled.

4. Press to return to the previous screen.

Email

Use the Mail application to send and receive email from your webmail or other accounts, using POP3 or IMAP. You can also access your Exchange ActiveSync email and other features on your device.

Add an Email Account (POP3 or IMAP)

Add an Email Account

Compose and Send Email

View and Reply to Email

Manage Your Email Inbox

Corporate Email Features

Edit Email Account Settings

Delete an Email Account

Add the Mail Widget

Add an Email Account

Setting Up an Email Account via the Device

1. Press and tap > (Email).

2. Enter your account Email address and password.
3. Tap **Next** and follow the remaining procedures.
    - The first time you connect, you are asked to give this Internet mail account a unique onscreen name and enter **From** name (displayed in your outgoing emails within the **From** field).
    - The unique account name is used to differentiate this account from other email accounts accessed by your device.

Important: If the account type you want to set up is not in the device database, you will be asked to enter more details. You should get all pertinent information for the email account, such as incoming and outgoing server settings, before you proceed.

Note: Signal interruptions or incorrect username or password information can cause completion issues.

Add a Corporate Email Account

The main Email application also provides access to your Outlook Exchange server via your device. If your company uses Microsoft Exchange Server 2003 or 2007 as the corporate email system, you can use this email application to wirelessly synchronize your email, Contacts, and Task information directly with your company's Exchange server.

Important: This Outlook application does not utilize Microsoft® ActiveSync® to synchronize the device to your remote Exchange Server. This synchronization is done wirelessly over the air (OTA) and not via a direct connection.

Setting Up a Corporate Email

1. Press and tap > .
2. Enter your Email address and Password information, and then tap **Next**. Consult your Network Administrator for further details.
    - Email address: your Outlook work email address.
    - Password: typically your network access password (case-sensitive).
3. Tap **Manual setup**.
4. Tap **Microsoft Exchange ActiveSync** (from the add email account screen).
5. When prompted to provide additional detailed information, scroll down the screen and tap **Next**.
6. Enter a **Domain\Username**, **Password**, and **Exchange Server** information.

- **Domain\Username**: Use the arrow keys to place your cursor before your username and enter your network domain\desktop login username.

Important: Key info here is the Domain information. Maintain the "\" between the Domain and Username.

- **Password**: typically your network access password (case-sensitive).
- **Exchange Server**: your exchange server remote email address. Typically starts with mail.XXX.com. Obtain this information from your company network administrator. Do not accept the default entry as this is a guess based on returned information.
- If your network requires SSL encryption, tap the Use secure connection (SSL) field to place a checkmark in the box and activate this additional level of security.
  - If your exchange server requires this feature, leaving this field unchecked can prevent connection.

Note: Signal interruptions or incorrect username or password information can cause completion issues.

7. Read the onscreen activation disclaimer and, if prompted, tap **Next**.
8. Configure your **Email check frequency**, **Amount to synchronize** (days to synchronize between your device and server), and activate any other email settings, and then tap Next.
9. Identify your new account with a unique name and provide the outgoing name text then tap **Done**.

Important: You can synchronize over the air (not directly) with an Exchange Server running Microsoft Exchange Server 2003 Service Pack 2 (SP2) or Microsoft Exchange Server 2010.

Note: You can have multiple Work Email (Microsoft Exchange ActiveSync) accounts active on your device.

Add Additional Internet Email Accounts

Using only reveals all currently added Email accounts. To view additional email accounts within the main Email screen, they must first be added.

1. Press > > > **Accounts & sync**.
2. Follow the onscreen prompts to add additional Internet-based email accounts such as Yahoo!, AOL, or other POP or IMAP accounts.

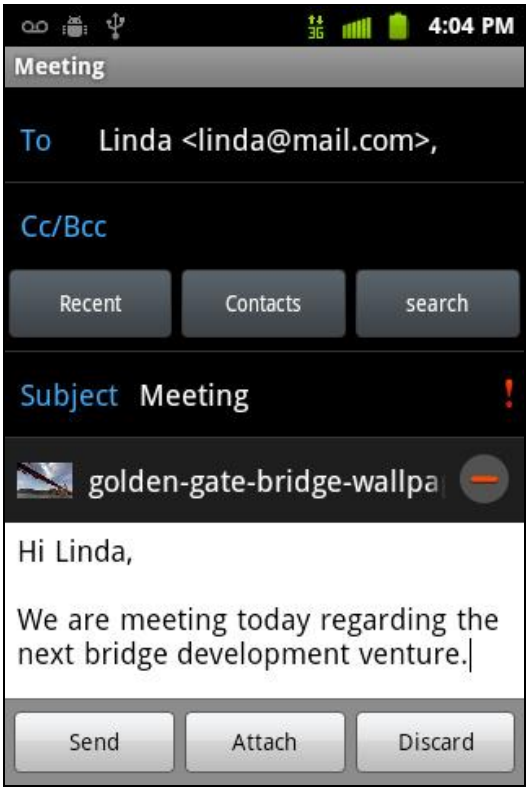
Compose and Send Email

Compose and send email using any account you have set up on your device. Increase your productivity by attaching files such as pictures, videos, or documents to your email messages.

1. Press and tap > .
2. Press and tap **Compose**.
3. Enter the message recipient's email address in the **To** field.
   - If you are sending the email to several recipients, separate the email addresses with a comma.
   - You can add as many message recipients as you want.

Note: To send a carbon copy (Cc) or a blind carbon copy (Bcc) of the current email to other recipients, tap the **Cc/Bcc** field.

4. Tap the **Subject** field and enter the email subject.
5. Tap the message field and compose your email.
   - To add a picture attachment, tap **Attach**.
   - Select the picture you want to attach.
   - Tap to remove a selected attachment from your current email.

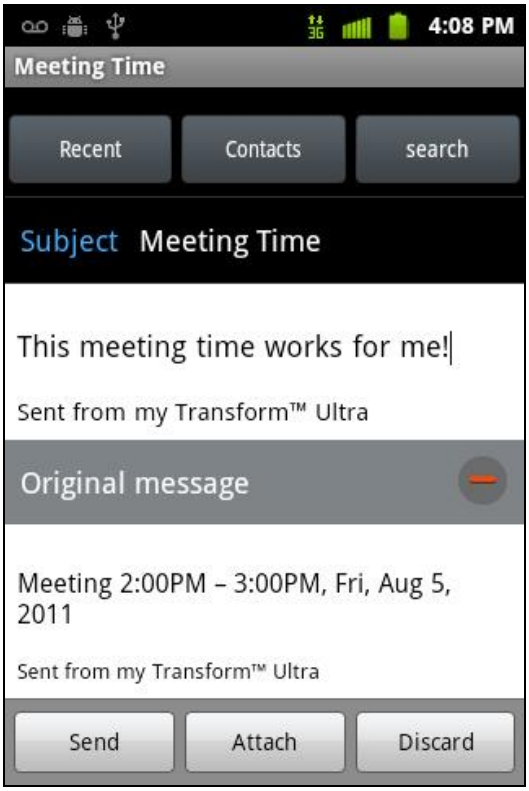


6. Once complete, tap **Send** to send the message or press and tap **Save as draft** to save the current email as a draft.
7. To later view your draft email messages, tap the **Drafts** folder from the Inbox.
8. To delete the current email message, tap the email and tap **Delete**.

View and Reply to Email

Reading and replying to email on your device is as simple as on your computer.

1. Press and tap > .
2. On the email account Inbox, tap the message you want to view.
3. Press and tap **Reply**. See Compose and Send Email for information about composing an email.
4. On the Reply to menu, tap **Sender** or **All**.



5. Once complete, tap **Send.**

Manage Your Email Inbox

Refresh an Email Account

Whatever your automatic synchronization settings are, you can also synchronize your sent and received email messages manually at any time.

► While in the account you want to synchronize, press and tap **Refresh**.

Sort Email Messages

1. On the email account Inbox, press and tap **List by**.
2. Select from the options to sort email messages by date received, sender, read/unread, priority, or flag.

Delete an Email Message

1. On the email account Inbox, press and hold the message you want to delete.
2. On the options menu, tap **Delete**.

Delete Multiple Email Messages

1. On the email account Inbox, tap the checkbox to the left of each message you want to delete. A green checkmark indicates that the message is selected.
2. Press and tap **Delete**.
3. Tap **OK** to delete the selected messages.

Corporate Email Features

Synchronize Exchange ActiveSync Email

You can set Exchange ActiveSync to automatically check for new Exchange ActiveSync email messages.

Flag Email Messages

For an Exchange ActiveSync account, you can flag email messages to help you keep track of them.

1. Press and tap > .
2. On the email account Inbox, tap the checkmark box to the left of message you want to view.
3. Tap **Flag**. The flag turns red when you mark the message.

Set Out of Office Status

You can set your Out of Office status and auto-reply message right from your device.

1. Press and tap > .
2. Switch to the Exchange ActiveSync account.
4. Press and then tap **More** > **Account settings > Out of office settings**.
5. Tap **ON** and set the dates and times for the period when you will be out of the office.
6. Enter the auto-reply message.
7. Tap **Save**.

Send a Meeting Request

1. Add an event to your Exchange ActiveSync calendar. For the calendar entry steps, see Add an Event to the Calendar.

2. Press and tap > .
3. Select your Exchange ActiveSync email account.
4. Press and tap **Compose**.
5. Enter the message recipient's email address in the **To** field.
    - If you are sending the email to several recipients, separate the email addresses with a comma.
    - You can add as many message recipients as you want.

Note: To send a carbon copy (Cc) or a blind carbon copy (Bcc) of the current email to other recipients, tap the Cc/Bcc fields.

6. Tap the text entry field, press and tap **Add text** > **Calendar**.
7. Tap the calendar event to add and tap **Add**.
8. Tap **Send** to send the meeting request

Set Email Message Priority

You can set the priority for an email message you send with your Exchange ActiveSync account.

1. While composing the message, press > **Priority**.
2. Tap the priority for the message.
    - Select **Low**, **Normal**, or **High**. The priority appears on the right side of the **Subject** field.

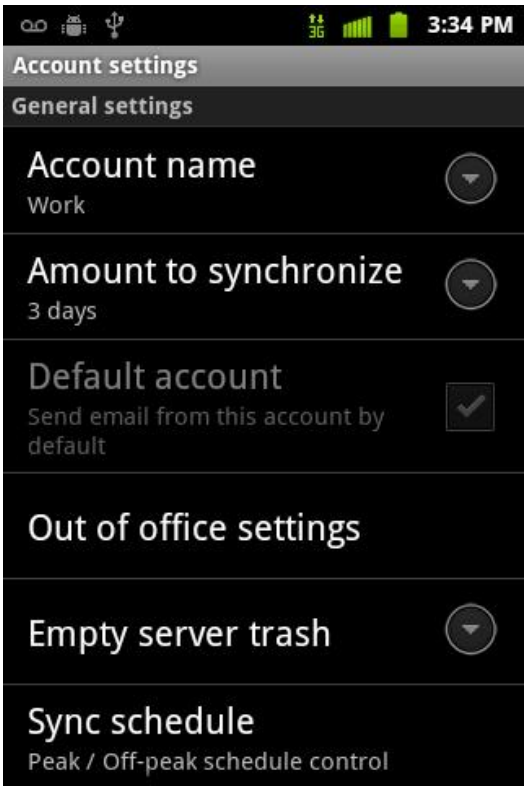
Edit Email Account Settings

You can edit settings for your individual email accounts, such as email address and password, name display and signature, frequency of retrieval, and more.

1. Press > > > **Accounts & sync**.
2. Tap the parameters you wish to synchronize.
    - **General Sync Settings** allows you to configure:
        - **Background data** so applications can sync, send, and receive data at any time. Tap to display checkmark (on) or to remove checkmark (off).

- **Auto-sync** to allow applications to sync data automatically. Tap to display checkmark (on) or to remove checkmark (off). Default account assigns this account as the default used when sending out new emails.

3. Tap the Microsoft ActiveSync account you want to manage.
4. Tap **Account settings** to configure the following:



- **Account name** displays the name used by the device to track the account.
- **Amount to synchronize** to assign the sync range for your incoming and outgoing emails between your device and your external exchange server. How many days worth of emails should the device and server synchronize. Choose from: 1 day, 3 days, 1 week, 2 weeks, or 1 month.
- **Default account** assigns this account as the default used when sending out new emails.
- **Empty server trash** allows you to delete your email account's trash bin remotely.
- **Sync schedule** allows you to configure your email sync schedule.
- **Email size** configures the incoming email size allowed to pass through to your device automatically without user interaction. Larger emails will have to be retrieved manually.

- **Email notifications** enables the device to display a status bar icon when new emails have been received.
- **Select ringtone** assigns an audible ringtone when a new or upcoming event is pending.
- **Vibrate** assigns a vibration when a new or upcoming event is pending.
- **Exchange server settings** provides access to the Domain, password, and exchange server parameter fields. See Setting Up a Corporate Email for more detailed information.
- **Sync Contacts** synchronizes the contacts between your device and the remote exchange server. A checkmark indicates the feature is enabled. See Synchronize Contacts for more detailed information.
- **Sync Calendar** synchronizes your exchange calendar entries between your device and the remote exchange server. A checkmark indicates the feature is enabled. See Synchronize an Exchange ActiveSync Calendar for more detailed information.
- **Period to sync Calendar** assigns a period for your device to sync calendar events.
- **Add signature** activates the email signature feature.
- **Signature** allows you to create an outgoing email signature attached to new emails sent from your device.

5. Press to return to the previous screen.

Delete an Email Account

If you no longer want an email account on your device, you can delete it through the mail settings menu.

1. Press > > > **Accounts & sync.**
2. Tap an account and tap **Remove account**.

Text Messaging and MMS

With Text Messaging (SMS), you can send and receive instant text messages between your wireless device and another messaging-ready phone.

Multimedia messages, or MMS, can contain text and pictures, recorded voice, audio or video files, picture slideshows, contact cards (vCard), or appointments (vCalendar).

Note: See your service plan for applicable charges for messaging.

Compose Text Messages

Send a Multimedia Message (MMS)

Save and Resume a Draft Message

New Messages Notification

Managing Message Conversations

Text and MMS Options

Compose Text Messages

Quickly compose and sent text messages on your device.

1. Press > > **New message**.
2. Tap the **To** field and enter a Contacts name, a mobile phone number, or an email address using the onscreen keyboard.

Note: If you are using an onscreen keyboard, you can switch between the default Swype to Android keyboard text entry method. Touch and hold either the **To** or the **Type to compose** field, tap Input method, and select your preferred method.

3. If applicable, tap a matching entry from the onscreen drop-down list. This list is populated by matches found from your managed accounts.
4. Tap the **Type to compose** field and enter your message.

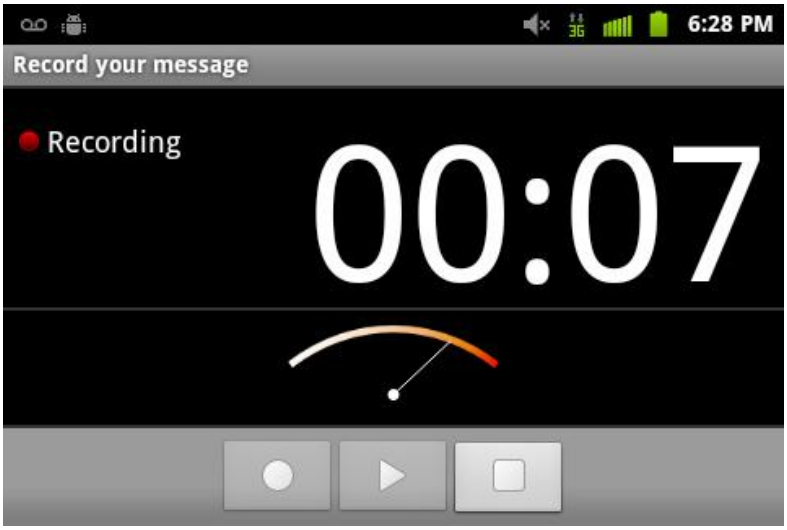
5. Review your message and tap **Send**.

Send a Multimedia Message (MMS)

When you need to add a little more to a text message, you can send a multimedia message (MMS) with pictures, voice recordings, audio or video files, contact cards (vCard), or appointments (vCalendar).

Composing MMS messages is exactly the same as composing text messages, except that you attach a picture, a video, or an audio file to the message.

1. Press > > **New message**.
2. Tap the **To** field and enter a Contact's name, a mobile phone number, or an email address. As you enter text and numbers, matching contacts appear onscreen.
3. If applicable, tap an available matching recipient or continue entering the phone number or email address.
4. Tap the **Type to compose** field and enter your message.
5. Press and tap **Attach**.
6. Select a multimedia attachment type:
   - **Pictures**: Opens the Gallery application. Use the onscreen navigation to select the picture you wish to send with the outgoing message. See Open Gallery for more information.
   - **Capture picture**: Opens the camera application. Take a picture, and then tap **OK** to use this image in your message. See Take Pictures for more information.
   - **Videos**: Opens the Gallery application. Use the onscreen navigation to select a video and attach it to your outgoing message. See Open Gallery for more information.
   - **Capture video**: Opens the camcorder application. Shoot a video, and then tap **OK** to use this video in your message. See Record Videos for more information.
   - **Audio**: Opens the Select audio menu. Use the onscreen navigation to select an audio file and tap **OK**.
   - **Record audio**: Opens the message recorder.



- **Slideshow**: Opens the Edit slideshow menu.

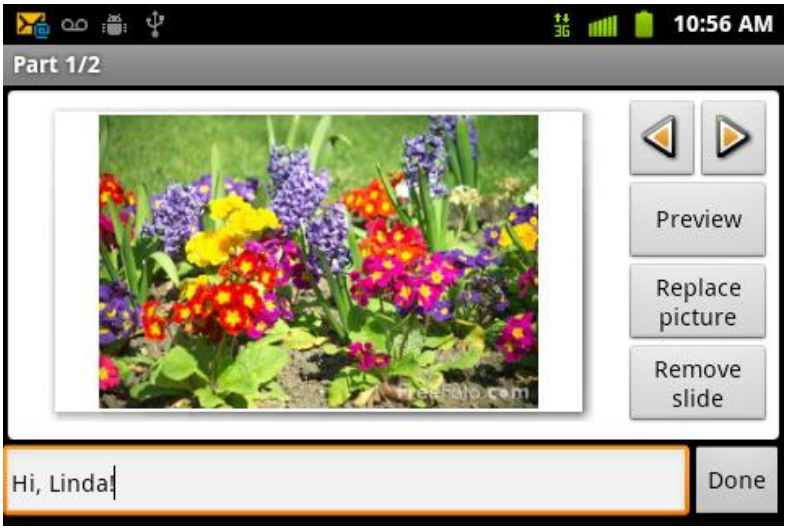
7. To view your attachment, tap **View**.
8. To replace your attachment, tap **Replace**.
9. To remove your attachment, tap **Remove**.

10. Tap **Send MMS** to send the MMS message.

Create a Slideshow

In a multimedia message, you can add slides, each containing a photo, video, or audio.

1. Tap Add slide to create a new slide (this is a placeholder for new images to be added, similar to a playlist).
2. Tap the created slide (example, Slide 1), tap Add picture, and then select the picture you want to add to the slide.



3. Tap the text field below the image to enter a caption for the picture.
4. When finished, tap **Done** to attach the slideshow to your message.

Save and Resume a Draft Message

While composing a text or multimedia message, press to automatically save your message as a draft.

To resume composing the message:

1. On the All messages screen, then tap the message thread you want to resume creating.
2. When you finish editing the message, tap **Send**.

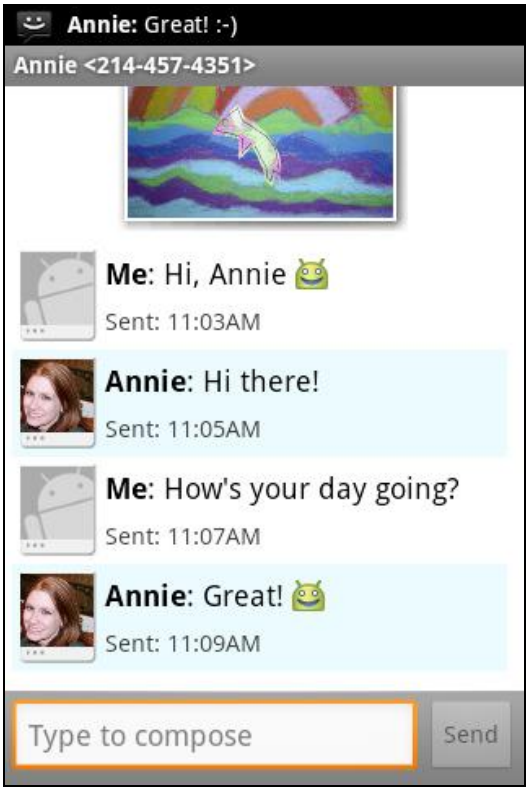
New Messages Notification

Depending on your notification settings, the device will play a ring tone, vibrate, or display the message briefly in the status bar when you receive a new text or multimedia message. To change the notification for new text and multimedia messages, see Text and MMS Options for details.

To open the message, press and hold the status bar, and then slide the status bar down to open the Notifications panel. Tap the new message to open and read it.

Managing Message Conversations

Text and multimedia messages that are sent to and received from a contact (or a number) are grouped into conversations or message threads in the All messages screen. Threaded text or multimedia messages let you see exchanged messages (similar to a chat program) with a contact on the screen.



To read a text message:

- ► Do one of the following:
  - On the All messages screen, tap the text message or message thread to open and read it.
  - If you have a new message notification, press and hold the status bar, and then slide the status bar down to open the Notifications panel. Tap the new message to open and read it.
  - To return to the All messages screen from a text message thread, press .

Note: To view the details of a particular message, in the message thread, press and hold the message to open the options menu, and then tap **View message details**.

If a message contains a link to a Web page, tap the message and then tap the link to open it in the Web browser.

If a message contains a phone number, tap the message and then tap the phone number to dial the number or add it to your contacts.

To view a multimedia message (MMS):

1. Press and tap .
2. From the message list, tap a multimedia message to open its contents.
3. While the message is open, tap the play icon (on a video or audio file) to play back the file or tap an image to view a picture.
    - The file attachment on the MMS message can be saved to the microSD card. To save the attachment, touch and hold the file and tap Copy attached to SD card from the Message options context menu.

To reply to a text or multimedia message:

1. Press and tap .
2. From the message list, tap a multimedia message to open its contents.
3. While the message is open, tap the **Type to compose** field and then type your reply message.
4. Once complete, tap **Send**.

To protect a message from deletion:

You can lock a message so that it will not be deleted even if you delete the other messages in the conversation.

1. Press and tap .
2. On the All messages screen, tap a message thread.
3. Press and hold the message that you want to lock.
4. Tap **Lock message** on the options menu. A lock icon is displayed at the right hand side of the message.

To delete a message thread:

1. Press and tap .
2. Touch and hold the message entry (onscreen bubbles) to display the context menu.
3. Tap **Delete thread** and once prompted, tap **Delete** to complete the process. (From within a message, you may need to press to display the Delete thread option.)

To delete several message threads:

1. Press and tap .
2. On the All messages screen, press , and then tap **Delete**.
3. Select the message threads you want to delete.
4. Tap **Delete**. Any locked messages will not be deleted.

To delete a single message:

1. While viewing a message thread, press and hold the message that you want to delete.
2. If the message is locked, tap **Unlock message** on the options menu, and then press and hold the message to display the options menu again.
3. Tap **Delete message** on the options menu.
4. When prompted to confirm, tap **OK**.

To view contact details and communicate with a contact:

When you have received a message from someone in your stored contacts, you can tap the contact's photo or icon in the message thread to open a menu of options. Depending on the stored contact information, you can view the contact details, phone or send an email message to the contact, and more.

Text and MMS Options

The messages settings menu lets you control options for your text and MMS messages including message limits, size settings, and notifications.

1. Press and tap .
2. From within the Messaging screen, press and tap .

Storage Settings

- **Delete old messages**: Enable this option to delete older text messages that exceed the defined maximum number of text messages limit set below.
- **Text message limit**: Sets the maximum number of text messages that can be stored on the device (per conversation).
- **Multimedia message limit**: Sets the maximum number of multimedia messages that can be stored on the device (per conversation).

MMS Settings

- **Auto-retrieve:** Enable this option to automatically retrieve the entire content of your MMS message. When checked, the MMS message header, message body, and any attachments will automatically download to your device.
  - If you disable this option, only the MMS message header will be retrieved and shown in the message list.
- **Roaming auto-retrieve:** Disable this option if you only desire the MMS message headers to download while roaming. Enable this option to automatically download your complete multimedia messages even while roaming.

Notification Settings

- **Notifications**: Select this option to display message notifications in status bar (a checkmark indicates this is enabled).
- **Select ringtone**: Select a ringtone from the list.
- **Vibrate:** Select this option if you want the device to vibrate when a new text or multimedia message arrives.

Social Networking Accounts

Stay in touch on the go with all your social networking accounts. Post updates on Facebook and Twitter, review your LinkedIn contacts, see what everyone's talking about from YouTube, and more.

Note: Although Facebook is not a preloaded application, you can download it for free in the Android Market™.

Facebook

Post updates, read what your friends are up to, upload pictures and check-ins, and more with on-the-go Facebook access.

Sign in to Your Facebook Account

1. Press and tap > .
2. Enter your Facebook username and password and tap **Next**.
3. Tap **Done**.

Qik Video

This is a mobile video sharing and 2-way video calling service. This application also lets you record and share experiences with your friends, family, and your favorite social networks.

1. Press and tap > .
2. Tap **Sign up** to create your new account.
3. Enter your **Email address**, **Username**, and **Password** and then tap **Sign up**.
4. Follow the on-screen instructions. For more information, visit www.qik.com.

To adjust application settings:

1. Press and tap .
2. Choose from any of the following options:
   - Sharing allows you to setup sharing preferences.
     - Facebook: set up your Qik credentials for Facebook posting of videos.
     - Twitter: set up your Twitter account sharing preferences.
     - YouTube: set up your Qik credentials for YouTube posting of videos.
     - Contacts: set up your contact sharing parameters.
   - **Privacy** allows you to select whether or not your device will allow Qik calls from anonymous callers.
   - **Location** allows you to select the level of location accuracy that is embedded into your Qik videos. When posting or sharing Qik video information with others, you can decide how accurate the related location information can be. Choose from: **Off**, **City level**, **Street level**, or **Track live**.
   - **Video recording quality** allows you to assign a video quality to the outbound video. Choose from: **Low**, **Normal**, or **High**.
   - **About** displays the version information for the Qik Video Chat application.

Recording Qik Video

1. Press > > and tap .
2. Read the one-time disclaimer describing the public nature of your videos and tap **OK**.
3. Tap **Record & Share** > **Record** to start recording.
4. Tap **Stop** to end the recording process.
5. Enter a title for your video segment and select those services you wish to use to distribute your video.

6. Services such as Twitter, Facebook, YouTube, SMS, and E-mail ask that you select a recipient for your video segment.

YouTube

YouTube™ is a video sharing website on which users can upload and share videos. The site is used to display a wide variety of user-generated video content, including movie clips, TV clips, and music videos, as well as video content such as video blogging, informational shorts and other original videos.

YouTube is a data-intensive feature. Sprint recommends that you upgrade to an unlimited data plan to avoid additional data charges.

1. Press and tap (YouTube).
2. Read the disclaimer regarding data usage and tap **Accept**.
3. Tap **Search** and enter the name of the video you want to view in the **Search YouTube** field.
4. To view a video, tap an available preview thumbnail or tap the title link.
5. Press to return to the previous page.

Note: It is not necessary to sign in to the YouTube site to view content. However, if you wish to sign in to access additional options, access the page via the Web browser and tap Sign in at the top right corner, enter your YouTube or Google username and password, and tap Sign in.

Google Talk

Google Talk is a free Windows and web-based application for instant messaging offered by Google. Conversation logs are automatically saved to a Chats area in your Gmail account. This allows you to search a chat log and store them in your Gmail accounts.

1. Press and tap > (Talk).
2. Press **Next** to set up a Google account or to **Sign in**.
3. Tap **Create** to create a new Google account.

or

1. Tap **Sign in** if you have an existing Google account.
2. After entering your user name and password, press the Down Navigation key.
3. Tap **Sign in** and begin using Google Talk.

Applications and Entertainment

All your device's features are accessible through the Applications list.

Android Market

Navigation

Music

Sprint TV

NASCAR Sprint Cup Mobile

Sprint Football Live

Android Market

Android Market™ is the place to go to find new apps for your device. Choose from a wide variety of free and paid apps ranging from productivity apps to games. When you find an app you want, you can easily download and install it on your device.

To access Android Market, you must first connect to the Internet using your device's Wi-Fi or data connection and sign in to your Google Account. See Web and Data and Sign In to Your Google Account for details.

Important: Sprint's policies often do not apply to third-party applications. Third-party applications may access your personal information or require Sprint to disclose your customer information to the third-party application provider. To find out how a third-party application will collect, access, use, or disclose your personal information, check the application provider's policies, which can usually be found on their website. If you aren't comfortable with the third-party application's policies, don't use the application.

Find and Install an Application

Create a Google Checkout Account

Request a Refund for a Paid Application

Open an Installed Application

Uninstall an Application

Get Help With Android Market

Find and Install an Application

When you install apps from Android Market and use them on your device, they may require access to your personal information (such as your location, contact data, and more) or access to certain functions or settings of your device. Download and install only apps that you trust.

1. Press and tap > (Market).
2. Browse through the categories (Apps, Games, or Sprint), find an application you're interested in, and tap the name.
3. Read the application descriptions.
4. Tap **Install**.

Important: Use caution with applications which request access to any personal data, functions, or significant amounts of data usage times.

5. If prompted, follow the onscreen instructions to pay for the application.
6. Check the progress of the current download by opening the Notifications panel.

After the item is downloaded and installed on your device, the content download icon appears in the notification area of the status bar.

7. On the Android Market screen, press and tap **My apps** > (the installed application) > **Open**.

Note: You need a Google Checkout account to purchase items on Android Market. See Create a Google Checkout Account to set up a Google Checkout account if you do not have one.

8. The subsequent screen notifies you whether the app will require access to your personal information or access to certain functions or settings of your device. If you agree to the conditions, tap **OK** to begin downloading and installing the app.
    - If you selected a paid application, after tapping **OK**, you're redirected to the Google Checkout screen to pay for the application before it's downloaded to your device.

Warning: **Read the notification carefully!** Be especially cautious with applications that have access to many functions or a significant amount of your data. Once you tap **OK** on this screen, you are responsible for the results of using this item on your device.

Create a Google Checkout Account

You must have a Google Checkout account associated with your Google Account to purchase items from Android Market.

Do one of the following:

- On your computer, go to checkout.google.com to create a Google Checkout account.

– or –

- The first time you use your device to buy an item from Android Market, you're prompted to enter your billing information to set up a Google Checkout account.

Warning: When you've used Google Checkout once to purchase an application from Android Market, the device remembers your password, so you don't need to enter it the next time. For this reason, you should secure your device to prevent others from using it without your permission. (For more information, see Location & Security Settings.)

Request a Refund for a Paid Application

If you are not satisfied with an application, you can ask for a refund within 24 hours of the purchase. Your credit card is not charged and the application is uninstalled from your device.

If you change your mind, you can install the application again, but you can't request a refund a second time.

1. Press and tap > .
2. Tap the application to uninstall for a refund. The details screen for the application opens.
3. Tap **Uninstall & refund**. Your application is uninstalled and the charge is cancelled.
4. Choose the reason for removing the application, and then tap **OK**.

Open an Installed Application

There are several options for opening an installed application.

- On the status bar, check if you see the icon. When you see the icon, open the Notifications panel, and then tap the app to open it.

– or –

- Press and tap > > **Downloads**. On the Download screen, tap the app to open it.

– or –

- Press and tap . On the All apps screen, locate the app, and then tap the icon.

Uninstall an Application

You can uninstall any application that you have downloaded and installed from Android Market.

1. Press and tap > .
2. On the Downloads screen, tap the application you want to uninstall, and then tap **Uninstall**.
3. When prompted, tap **OK** to remove the application on your device.
4. Choose the reason for removing the application, and then tap **OK**.

Get Help With Android Market

If you ever need help or have questions about Android Market, press , and tap **Help**. The Web browser will take you to the Android Market Help Web page.

Navigation

Your device offers a number of location-based navigation programs to help you figure out where you are and get you where you're going.

Google Maps

Telenav GPS Navigation

Google Navigation

Latitude

Google Maps

Use this application to find directions, location information, business addresses, etc. Determine your current location with or without GPS, get driving and transit directions and get phone numbers and addresses for local businesses.

Before you begin using this feature you must activate your GPS hardware and agree to share location information with Google.

To enable your device's GPS Location feature:

1. Press > and tap > **Location & security**.
2. Tap Use GPS satellites. A green checkmark indicates the GPS location feature is enabled.
   - appears in the Notification area when the GPS is active.

- appears in the Notification area when the GPS is communicating.

To launch the Google Maps application:

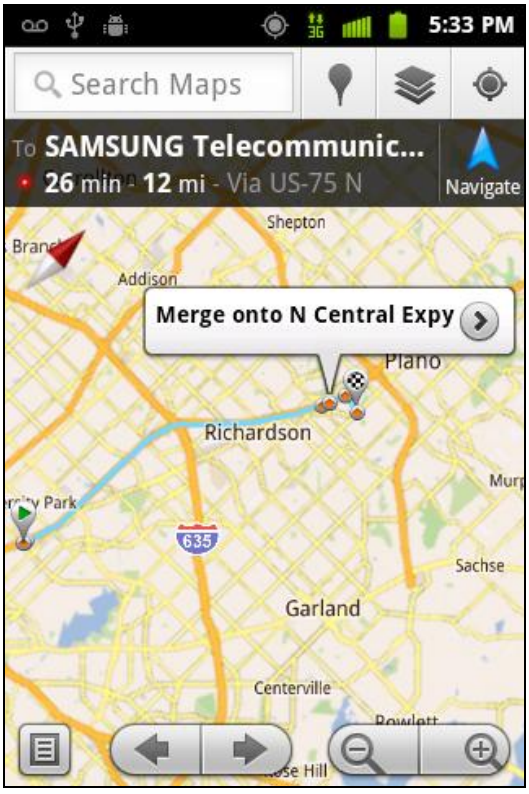
► Press and tap > (Maps).

To use Google Maps:

1. Press and tap > .
2. If prompted, read the “What’s new” message and tap **OK**.
3. Tap the magnification icons to zoom in or out of the current map view.
4. Press to use other Google Map features.
5. Choose from: **Search**, **Directions**, **My Places**, **Clear Map**, **Join Latitude**, or **More**.

To search for a keyword:

1. Press and tap .
2. Tap the search field (at the top of the screen), enter a keyword, and tap .



This keyword can be a category name (such as pizza, steak, burger), a business name (Samsung, Sprint), or a Google friend who is sharing their location.

Tap (bottom left) to reveal a detailed list of information corresponding to those matches now displayed on your screen with lettered pins.

Telenav GPS Navigation

TeleNav GPS Navigator gives you turn-by-turn directions onscreen and over speakerphone. In order to use this application, you must first turn on the Enable GPS Satellites setting.

Depending on your service plan, TeleNav may require a monthly subscription. Contact Sprint for information and pricing.

Some features may be available only with a subscription to TeleNav GPS Navigator Premium.

Getting Started with TeleNav GPS Navigator

Before you can use TeleNav GPS Navigator, you must first install the Sprint ID pack.

- From the home screen, tap . On the Choose your ID screen tap **Get New** > **Sprint**. Follow the onscreen prompts to install the Sprint ID Pack.

To install the TeleNav GPS Navigator application:

1. Press and tap > (TeleNav GPS Navigator).

Note: Some applications might also be located within **Sprint Zone** > **Suggested Apps** > **More...**

2. Tap **Install**.
3. Tap the NAV.pak file from the download history screen.
4. If prompted to allow installation of blocked content, Press > and tap > **Applications** > **Unknown Sources**.
5. Tap **Install**.

Registering TeleNav GPS Navigator

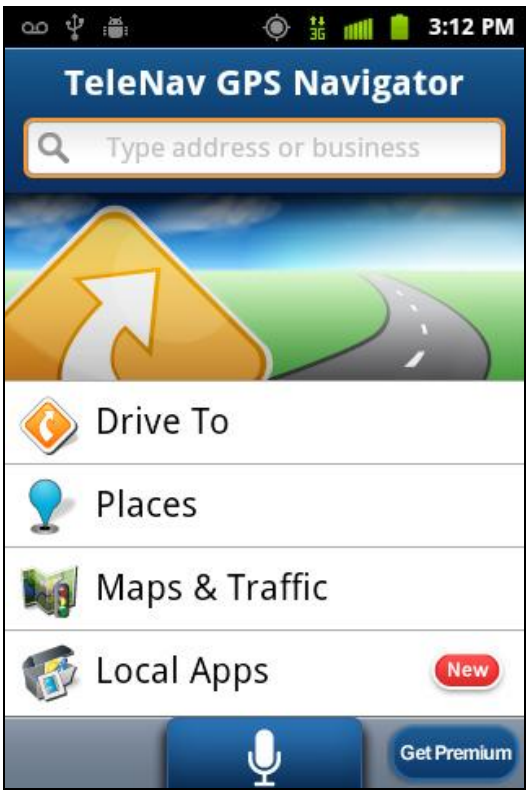
Before you can use the TeleNav GPS Navigator, your device and service must be registered.

1. Press and tap > .
2. Read the disclaimer and tap **Accept** to acknowledge the terms of use.

3. Tap each of the onscreen registration fields and enter the required information.
    - **First Name**, **Last Name**, and **Email** (optional).
4. If using the onscreen keyboard, tap **Next** to store your information.
5. Tap **Continue** to register your information.
6. Tap **Yes** to take a brief tour of the Navigation features and functionality, or **No, Skip Tour** to continue to the main navigation screen.

Using TeleNav GPS Navigator

1. Press and tap > .
2. Select an option and follow the onscreen instructions to take advantage of TeleNav's full suite of features.



- **Drive To** lets you get driving directions from wherever you are to wherever you're going. Choices include:
    - **Set Up Home**: default starting location for all driving directions.
    - **My Favorites**: user-defined favorite locations.

- **Recent Places**: recently entered locations.
- **Address**: manually entered street addresses.
- **Contacts**: those local addresses assigned to previously entered Contacts.
- **Places**: locations by names or category.
- **Airport**: local airports based on current GPS location.

- **Places** lets you search for locations from dozens of names or category options such as **Food/ Coffee**, **Gas Stations**, **Gas by Price**, **Banks/ATMs**, **WiFi Spots**, **Parking Lots**, **Hotels & Motels**, **Movie Theaters**, etc.
- **Maps & Traffic** provides access to a 2D map of your current location, access to real-time traffic information, and other additional features.
- **Local Apps** allows you to search for Movies by title, location and time.

Note: For more information about Sprint Navigation powered by TeleNav, visit www.sprint.com/navigation.

Getting Driving Directions

The built-in GPS hardware (when enabled) allows you to get driving directions to selected locations or establishments based on your current location.

Using a Physical Address

1. Press and tap > > **Drive To** > **Address**.
2. Tap the **Type address or business** field to manually enter the new address and receive driving directions from the GPS network.
   - You can also tap at the bottom of the screen and say the address.
3. Tap **Address** then tap any of the address fields to then enter respective information (Address, City, State/ZIP, and Country).
4. Tap **Submit** to initiate your search.
5. Follow both the onscreen and audio directions.

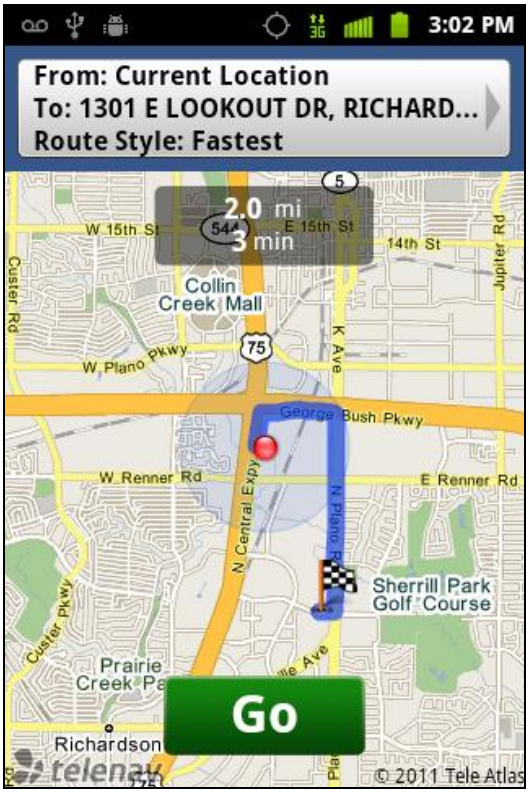
After you enter the location and receive driving directions, you can alter the information being displayed by using one of three other driving options: Places, Map, Directions, and Traffic.

To receive turn-by-turn directions (2D and 3D):

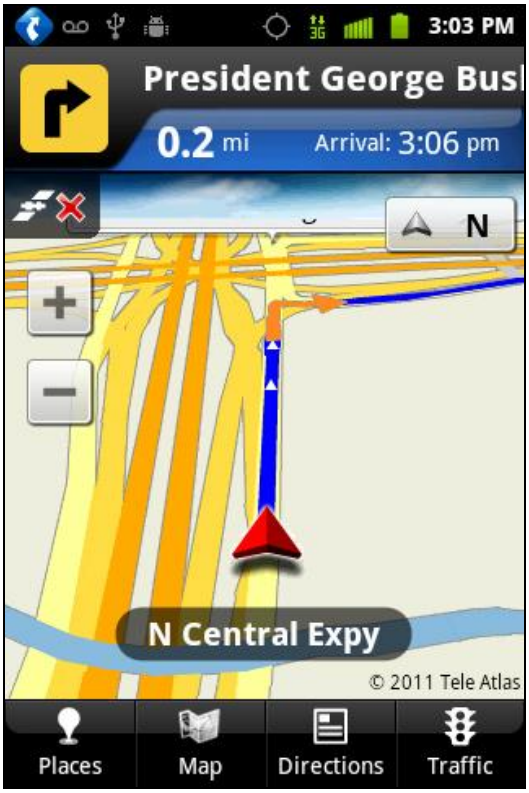
1. Press and tap > > **Drive To** > **Address**.

- A 2D map is a flat representation of your projected driving directions. A 3D map represents the driving directions with a representation of depth.

2. Tap the **Type address or business** field to manually enter the new address and receive driving directions from the GPS network.
3. Tap **Address** then tap any of the address fields to then enter respective information (Address, City, State/ZIP, and Country).
4. Tap **Submit** to initiate your search.



5. Press Go to receive both a 3D map, outlined map view, and a detailed turn-by-turn description for navigating to your desired location.



To search nearby locations based on type:

1. Press and tap > > **Drive To** > **Address**.

6. Tap the **Type address or business** field to manually enter the new address and receive driving directions from the GPS network.

7. Tap **Address** then tap any of the address fields to then enter respective information (Address, City, State/ZIP, and Country).

8. Tap **Submit** to initiate your search.

2. Press Go > **Places**. See Using a Local Business Category for more information on location types.

Using a Local Business Category

Your device can also cross-reference your current location with local business and points of interest, such as **Grocery Stores**, **Gas Stations**, **Wi-Fi Spots**, **Malls**, **Hospitals**, etc.

1. Press and tap > > **Drive To** > **Places**.

2. Enter a keyword into the **Name** or **Category** field to begin retrieving matches. Once you see a matching business name, tap the entry.

3. Tap the **Category** field and then choose from one of the available category entries by tapping an onscreen entry such as: **Food/Coffee**, **Gas Stations**, **Gas by Price**, **Banks/ATMs**, **WiFi Spots**, **Hospitals**, etc.

    - Entries with more than one available category (a subcategory) appear with an adjacent gray arrow. These entries can be expanded and then closed.

4. Tap **Search** to store your information and begin the search.

5. Tap a matching entry based upon star ratings and distances.

To search for the lowest gas prince in your area:

1. Press and tap > > **Drive To** > **Places** > **By Price** (**Regular**, **Plus**, **Premium**, **Diesel**).

2. Tap an entry from the list to display a new route to the selected gas station.

Creating a My Favorites Location

Once you have begun using Sprint Navigation to find your destination, you can then either recall those locations and add them to your list of favorite destinations or create a new entry from one of the available location categories (Address, Business, Airport, or Contacts).

To create a My Favorites location from your Current Location:

1. Press and tap > > **Drive To** > **My Favorites** > **New** > **Current Location**.
2. Tap **Save** to complete the process.

To create a My Favorites location from a Recent Place:

1. Press and tap > > **Drive To** > **My Favorites** > **New** > **Recent Places**.
2. Tap a previous destination location from the list and tap **Save**.

Sharing a Recent Location with Others

Recently queried locations can be saved to your My Favorites list and also shared with other cellular devices.

1. Press and tap > > **Drive To** > **Recent Places**.
2. Press and hold the address of your choice.
3. Tap **Share**. Choose from: **Select from Contacts** or **Enter Phone Numbers**.
4. Tap **Done** to complete the delivery process.

Configuring Your Navigation Preferences

1. Press and tap > .
2. Press and tap **Settings**.
3. Tap an entry to change its current setting:
   - **Profile**: allows you to add personal information registered with the service.
     - **Phone**: contains your device phone number by default and cannot be altered.
     - **Name**: allows you to alter the current first and last name registered with the service.
     - **Email**: allows you to create an associated email account for this application.
   - **General**: allows change general settings, including:
     - **Language**: allows you to assign a current language. Default is **English (US)**.

- **Distance Units**: allows you to alter the descriptions used for distances: **Km/Meters** or **Miles/Feet**.

- **Navigation**: lets you change navigation settings, including:
  - **Route Style**: allows you to choose the method which is used to provide you directions from Point A to Point B. The default is **Fastest**.
  - **Map Color**: allows you to alter the appearance of the onscreen map: **Auto**, **Daytime**, or **Nighttime**.
  - **Avoid**: allows you to setup obstacles that should be avoided when determining travel routes: **HOV Lanes**, **Tolls**, and **Traffic Delays**. Tap **Done** to set these parameters.
  - **Map Style**: allows you to setup a preferred traffic display view: **2D Moving Maps** (default) or **3D Moving Maps**.
  - **BackLight**: allows you to assign the backlight settings: **Always On**, **On at Turns**, or **Device Default**.
- **Audio**: lets you change the audio read out given during your navigation session:
  - **Audio Guidance**: allows you to setup the level of detail used for the directions when spoken: **With Street Names**, **Without Street Names**, or **No Audio**.

Google Navigation

Another Google Maps navigation application is available on your device. It uses your current location (provided by GPS communication to your device) to provide various location-based services.

1. Press and tap > (Navigation).
2. Read the onscreen disclaimer and tap **Accept**.
3. Choose from the following onscreen options:
   - **Speak Destination** to use the voice recognition feature to search for matching locations in your area.
   - **Type Destination** to manually enter a destination address.
   - **Contacts** to receive turn-by-turn directions to the address stored for a selected Contacts entry.
   - **Starred Places** to obtain directions to locations that have been starred within Google maps (maps.google.com).

Latitude

Lets you see your friends' locations and share yours with them. The application also lets you see your friends' locations on a map or in a list.

Music

Your device lets you discover, download, and listen to your favorite music through a variety of applications.

Sprint Music Plus

Music Player

FM Radio

Sprint Music Plus

The new Sprint Music Plus gives you exactly that with a full-featured music and tone manager allowing you to easily manage your music content all in one convenient place. Sprint Music Plus lets you rock out while you create music and ringtone playlists, assign ringback tones to play for different callers, and get song recommendations based on your music tastes.

Getting Started with Sprint Music Plus

Before you can use Sprint Music Plus, you must first install the Sprint ID pack.

► From the home screen, tap . On the Choose your ID screen tap **Get New** > **Sprint**. Follow the onscreen prompts to install the Sprint ID Pack.

1. Press and tap > (Sprint Music).
2. Follow the onscreen instructions.

Music Player

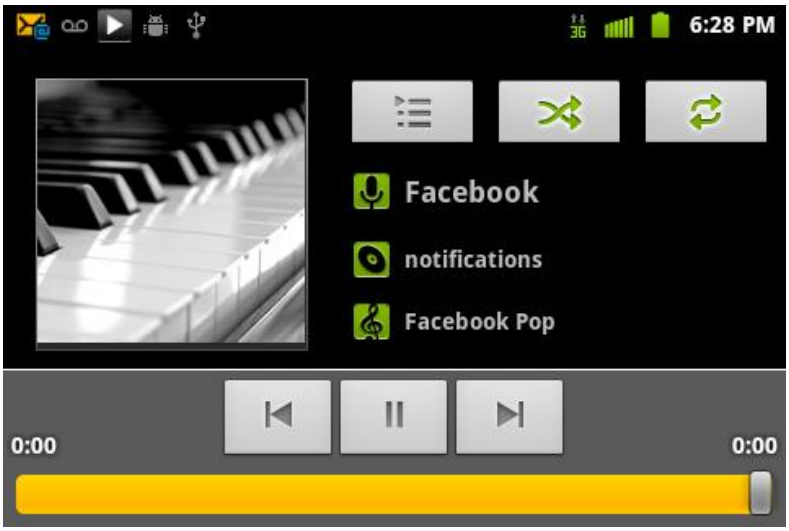
Accessing the Music Player

1. Press and tap > (Music Player).
2. From the Music display, select an option:
   - **Artists** to display your current local music files sorted by artist.
   - **Albums** to display your current local music files sorted by album.
   - **Songs** to browse through all of your downloaded music and any additional songs you have loaded onto your microSD card from your computer.

- **Playlists** to select a customized playlist you've created to organize your music.

Once you've displayed a list of songs, you can browse through your available titles.

- To play a song, tap it to display the title and track information.
- To listen to a song or playlist, tap it to begin playing from the selected song. (You can also highlight the playlist to begin listening.)



Creating a Playlist

1. From the music list, tap a song. Your device searches through your device and microSD card for compatible music files and then displays them onscreen.
2. Touch and hold a song you'd like to add to a playlist. This action reveals an onscreen context menu.
3. Tap **Add** to playlist and select either a **Current playlist** or select **New** (to create a new playlist).
    - If you select **New**, delete the current default name, enter a name for your new playlist, and tap **Save**.

Assigning a Song as a Ringtone

1. From the music list, tap a song.
2. Touch and hold a song you'd like to use as your new ringtone. This action reveals an onscreen popup menu.
3. Tap **Use as phone ringtone** to store the selected song as your new default ringtone.
4. Confirm the song has been successfully assigned by navigating to your Phone ringtone menu.

5. Press and tap > **Sound** > **Phone ringtone**.
6. Confirm the new song is selected.

Backing Up Your Downloaded Music Files

Sprint recommends you back up your downloaded music files to your computer.

- Connect your phone using a USB cable or the built-in connection on Bluetooth-enabled phones.
- Use your computer to navigate to the microSD card's Music folder.
- Select and copy the music files to a folder on your computer's hard drive.

FM Radio

The Sprint Radio application provides you with a variety of radio stations to listen to your favorite music or get caught up on what's new in music. Genres include: Hip-Hop/R&B, Rock, Pop, Latin, Alternative, and nationwide live-local stations. Visit www.sprint.com/radio for more information on channels and pricing.

Accessing Sprint Radio

1. Press and tap > (Sprint Radio).
2. Tap **Go** (located to the right of Sprint Radio).

Once you've displayed the list of genres and search options, you can browse through your available titles.

- To play a song, tap it to display the title and track information.
- To locate artists similar to the one currently playing, tap > **Find Similar Artists**.

Using Sprint Radio Extra

Sprint Radio Extra is a premium service that allows you to access commercial-free stations, music videos, and stations such as **FoxSports**, **AccuWeather**, **ABC News**, **NPR**, **PRI**, and more. You can also create and personalize stations that play your favorite artists and songs.

1. Press and tap > .
2. Tap **Go** (located to the right of Sprint Radio Extra)

Once you've displayed the list of genres and search options, you can browse through your available titles.

- To play a song, tap it to display the title and track information.

- To locate artists similar to the one currently playing, press and tap **Find Similar Artists**.

Sprint TV

Your Sprint TV Channel Options

The Sprint TV application offers a wide variety of accessible channels. Subscription options include comprehensive basic packages as well as a full menu of “a la carte” channels.

Note: Available categories and content are subject to change. Visit sprint.com/tvguide for more information on channels and pricing.

Getting Started with Sprint TV

Before you can use Sprint TV, you must first install the Sprint ID pack.

► From the home screen, tap . On the Choose your ID screen tap **Get New** > **Sprint**. Follow the onscreen prompts to install the Sprint ID Pack.

Watch TV

1. Press and tap > (SprintTV & Movies). Depending on your settings, your device may prompt you to accept a data connection.

Note: SprintTV can only be viewed over a cellular connection. Turn off your Wi-Fi communication prior to using this application. If prompted, tap **Disable Wi-Fi** to continue.

2. Select Live **TV**, **On Demand**, **Movies**, **Shop**, or **Help** to display channel options.

3. Tap an entry to select a channel from the Sprint TV listings or to select an available category.

    - The first time you access a channel, the system will prompt you to purchase access (unless the channel doesn't have a monthly fee). Tap **Subscribe** to purchase access.

4. Tap a desired clip to view the program. The clip will automatically load and begin playing.

5. Scroll through the channels to view more selections. Once you find a channel that you want to watch or listen to, simply tap it and wait approximately three seconds, and the channel begins loading.

Note: The first time you access a channel, the system will prompt you to purchase access (unless the channel doesn't have a monthly fee). Tap **Subscribe** to purchase access, or tap Preview to view a preview of the selected channel.

Tip: Scroll through the channels to view more selections. Once you find a channel that you want to watch or listen to, simply tap it and wait approximately three seconds, and the channel begins loading.

NASCAR

Now you have the ability to get every bit of NASCAR coverage, news, and stats right on your device.

Getting Started with NASCAR

Before you can access the NASCAR application, you must first install the Sprint ID pack.

► From the home screen, tap . On the Choose your ID screen tap **Get New** > **Sprint**. Follow the onscreen prompts to install the Sprint ID Pack.

1. Press and tap > (NASCAR). A list of favorite drivers displays.
2. To exit, press and tap **EXIT**.

Sprint Football Live

Get Sprint Football Live on your phone. It lets you be right in the middle of your favorite game by being a part of previews, blogs, discussions groups, fantasy football, etc.

Getting Started with Sprint Football Live

Before you can access the Sprint Football Live application, you must first install the Sprint ID pack.

► From the home screen, tap . On the Choose your ID screen tap **Get New** > **Sprint**. Follow the onscreen prompts to install the Sprint ID Pack.

1. Press and tap > (Sprint Football Live).
2. Select **PRO** or **COLLEGE** football and select any of the following options:
   - **My Team** launches a team-specific page with content such as top stories, RSS feeds, Rumor information, Schedules, Team Alerts, and the ability to change your favorite team selection.
   - **Scores and Schedules** provides final scores and future game schedules. The content can be viewed By Week or By Team.

- **News** provides AP league news, Rumor and News, PFTV, Injury Info, Transactions, Legal, and other football related information, photos and videos.
- **Team Pages** allows you select from wither the AFC or NFC conferences, and then display content such as top stories, RSS feeds, Rumor information, Schedules, Team Alerts, and the ability to change your favorite team selection.
- **Standings** provides regular season team standings by conference (NFC or AFC).
- **Statistics** provides regular season rundowns. You can view them by Weekly Leaders, League Leaders, Team League Leaders, Player Stats and Team Stats.
- **Twitter** launches an onscreen Twitter page specific to the NFL. Also included onscreen is a real-time RSS new feed.
- **Odds** launches a spreadsheet of game outcome predictions.
- **Polls** provides the latest rankings or standings by AP, Coaches, or BCS (COLLEGE football only).
- **Fantasy** allows you to choose from a list of applications associated with fantasy football leagues (PRO football only).
- **Videos and Photos** provides images, highlights, previews, and commentaries about your favorite football news.
- **Alerts** provides you with quick access to NASCAR-specific news, photos, and driver stats. You can also customize alerts for new information such as ALL NASCAR News, Sprint Cup News, etc.
- **Settings/Help** displays help information for Sprint Football Live topics such as: Choose Favorite Team, About, and Help.

3. To exit, press and tap **EXIT**.

Web and Data

Your device's data capabilities let you wirelessly access the Internet or your corporate network through a variety of connections, including:

- Wi-Fi
- Data Services (Sprint 3G Network)
- Virtual Private Networks (VPN)

This section addresses your device's data connections and the built-in Web browser. Additional data-related features can be found in Accounts and Messaging, Applications and Entertainment, and Tools and Calendar.

Wi-Fi

Data Services (Sprint 3G Network)

Virtual Private Networks (VPN)

Browser

Sprint Hotspot

Wi-Fi

Wi-Fi provides wireless Internet access over distances of up to 300 feet. To use your device's Wi-Fi, you need access to a wireless access point or "hotspot."

The availability and range of the Wi-Fi signal depends on a number of factors, including infrastructure and other objects through which the signal passes.

Turn Wi-Fi On and Connect to a Wireless Network

By default, your device's Wi-Fi feature is turned off. Turning Wi-Fi on makes your device able to discover and connect to compatible in-range WAPs.

Turn Wi-Fi on:

1. Press > and tap > **Wireless & networks** > **Wi-Fi settings**.
2. Tap the Wi-Fi field to activate the feature (green checkmark indicates active). The device scans for available in-range wireless networks.

Note: The next time your device connects to a previously accessed secured wireless network, you will not be prompted to enter the WEP key again, unless you reset your device to its factory default settings.

Note: Wi-Fi networks are self-discoverable, which means no additional steps are required for your device to connect to a Wi-Fi network. It may be necessary to provide a user name and password for certain closed wireless networks.

To connect to a Wi-Fi network:

1. Press > and tap > **Wireless & networks** > **Wi-Fi settings**.
2. The network names and security settings (Open network or Secured with xxx) of detected Wi-Fi networks are displayed in the Wi-Fi networks section.
    - When you select an open network, you will be automatically connected to the network.

To manually add your new network connection:

1. Tap **Add Wi-Fi network**.
2. Enter the **Network SSID**. This is the name of your Wi-Fi network.
3. Tap the **Security** field and select a security option. This must match the current security setting on your target network.

Note: If secured, you will also need to enter the wireless password. The show password option, reveals the password as you type it instead of showing only asterisks (****).

4. Tap **Save** to store the new information and connect to the Wi-Fi network.

Note: The next time your device connects to a previously accessed or secured wireless network, you are not prompted to enter the wireless password again, unless you reset your device back to its factory default settings.

To manually scan for a Wi-Fi network:

1. Press > and tap > **Wireless & networks** > **Wi-Fi settings**.
2. Press and tap **Scan**.

Check the Wireless Network Status

1. Press > and tap > **Wireless & networks** > **Wi-Fi settings**.
2. Tap the wireless network that the device is currently connected to. You will see a message box showing the Wi-Fi network name, status, speed, signal strength, and other details.

3. The following icons show your Wi-Fi connection status at a glance:

- Wi-Fi is connected and active.
- Wi-Fi active but there is a communication issue with the target Wireless Access Point (WAP).

Note: If you want to remove the device's wireless network settings, tap **Forget** on this window. You need to enter the settings again if you want to connect to this wireless network.

Connect to a Different Wi-Fi Network

1. Press > and tap > **Wireless & networks** > **Wi-Fi settings**. Detected Wi-Fi networks are displayed in the Wi-Fi networks section. To manually scan for available Wi-Fi networks, on the Wi-Fi settings screen, press and tap **Scan**.
2. Tap another Wi-Fi network to connect to it.

Note: If the wireless network you want to connect to is not in the list of detected networks, scroll down the screen, and tap **Add Wi-Fi network**. Enter the wireless network settings and tap **Save**.

Data Services (Sprint 3G)

With your Sprint service, you are ready to start enjoying the advantages of data services. This section will help you learn the basics of using your data services, including managing your user name, launching a data connection, and navigating the Web with your device.

Important: Certain data services requests may require additional time to process. While your device is loading the requested service, the touchscreen or QWERTY keyboard may appear unresponsive when in fact they are functioning properly. Allow the device some time to process your data usage request.

Your User Name

When you buy your device and sign up for service, you're automatically assigned a user name, which is typically based on your name and a number, followed by "@sprintpcs.com." (For example, the third John Smith to sign up for Sprint data services might have jsmith003@sprintpcs.com as his user name.)

When you use data services, your user name is submitted to identify you to the Nationwide Sprint Network. Your user name is automatically programmed into your device. You don't have to enter it.

Update Your User Name

If you choose to change your user name and select a new one online, or make any changes to your services, you must then update the profile on your device.

1. Press > and tap > **About phone** > **System updates**.
2. Tap **Update Profile**.

Launch a Web Connection

► Press and tap > (Browser). (Your data connection starts and you see the home page.)

Note: While connecting, you may see an animation. Once complete, you are connected to the default home page.

- To change the device's default launch page to your current page, press and tap **More** > **Settings** > **Set home page**. The Browser automatically launches when a Web link is tapped from within either an email or text message.

Data Connection Status and Indicators

Your device displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:

During data transfer, the animated icon is not used (for example, when you are opening a Web page).

When the signal bands are gray, your device is connected to the network, signal is weak.

Your device is connected to the high-speed Sprint Mobile Broadband Network (3G). When the signal bands are animated, your device is transferring data (for example, when you are opening a Web page); when the signal bands are gray, your device is connected to the network but is not currently transferring data (for example, when you are viewing a Web page that is completely open). In either state, you can receive incoming calls.

If you do not see an indicator, your phone does not have a current data connection.

Virtual Private Networks (VPN)

From your device, you can add, set up, and manage virtual private networks (VPNs) that allow you to connect and access resources inside a secured local network, such as your corporate network.

Prepare Your Device for VPN Connection

Set Up Secure Credential Storage

Add a VPN Connection

Connect to a VPN

Disconnect From a VPN

Prepare Your Device for VPN Connection

Depending on the type of VPN you are using at work, you may be required to enter your login credentials or install security certificates before you can connect to your company's local network. You can get this information from your network administrator.

Before you can initiate a VPN connection, your device must first establish a Wi-Fi or data connection.

Set Up Secure Credential Storage

If your network administrator instructs you to download and install security certificates, you must first set up the device's secure credential storage.

1. Press > and tap > **Location & Security settings**, and then tap **Set password**.
2. Enter a new password (at least eight characters without any spaces) for the credential storage, scroll down and confirm the password, and then tap **OK**.
3. Select the **Use secure credentials** check box to display a checkmark.

You can then download and install the certificates needed to access your local network. Your network administrator can tell you how to do this.

Add a VPN Connection

1. Press > and tap > **Wireless & networks** > **VPN settings**.
2. Tap **Add VPN**, and then tap the type of VPN you want to add.
3. Tap settings, such as name, server and search domains, and set them up according to the security details you have obtained from your network administrator.
4. When finished, press , and then tap **Save**.

The VPN is then added to the VPNs section of the VPN settings screen.

Connect to a VPN

1. Press > and tap > **Wireless & networks** > **VPN settings**.
2. In the VPNs section, tap the VPN that you want to connect to.
3. When prompted, enter your login credentials, and then tap **Connect**. When you are connected, the VPN connected icon appears in the notification area of the title bar.
4. Open the Web browser to access resources such as intranet sites on your corporate network.

Disconnect From a VPN

1. Press and hold the title bar, and then drag down to open the Notifications panel.
2. Tap the VPN connection to return to the VPN settings screen, and then tap the VPN connection to disconnect from it.

When your device has disconnected from the VPN, the VPN disconnected icon is displayed in the notification area of the title bar.

Browser

Your device's Web browser gives you full access to both mobile and traditional websites on the go, using 3G or Wi-Fi data connections.

Learn to Navigate the Browser

Browser Menu

Select Text on a Web Page

Go to a Specific Website

Adjust Browser Page Settings

Adjust Browser Privacy Settings

Adjust Browser Security Settings

Create Website Settings

Reset the Browser to Default

Set the Browser Home Page

Create Bookmarks

Create a New Homepage

Add Bookmarks to Your Home Screen

Learn to Navigate the Browser

Navigating through menus and websites during a data session is easy once you have learned a few basics.

Note: Before you access the SprintWeb home page, you may be asked to enter your 10-digit wireless phone number and tap **OK**. Entering your phone number is not required for access to other Web pages.

Scrolling

As with other parts of your device's menu, you'll have to drag up and down to see everything on some websites.

To scroll through a website's page:

- In a single motion, touch and drag across or up and down a page.

Selecting

To select onscreen items or links:

- Drag across a page, and then tap an onscreen link to select the link.

Links, which are displayed as underlined text, allow you to jump to Web pages, select special functions, or even place phone calls.

Pinching and Zooming

Zooming in and out on a Web page can be done now without the need of an onscreen zoom tool. Just use your fingers to pinch in or spread out on the screen.

To zoom in:

1. Place your thumb and index finger on the screen.
2. Expand them outward (spread) to zoom in.

To zoom out:

1. Place your thumb and index finger on the screen.
2. Bring them together (pinch) to zoom out.

Go Back

To go back one page:

- ► Press on your device. Repeat this process to keep going back through your Web page history of recently visited pages.

Tip: You can use for deleting text (like a BACKSPACE key) when you are entering text.

Go to a Web Page

- ► Tap the **Address** field (top of the browser window) and enter a new Web address.
  - As you enter the address, possible matches are displayed within an onscreen list. Tap an entry to launch the desired website.

Browser Menu

The browser menu offers additional options to expand your use of the Web on your device.

Open the Browser Menu

The browser menu may be opened anytime you have an active data session, from any page you are viewing.

- ► From any open Web page, press . You will see the browser menu.

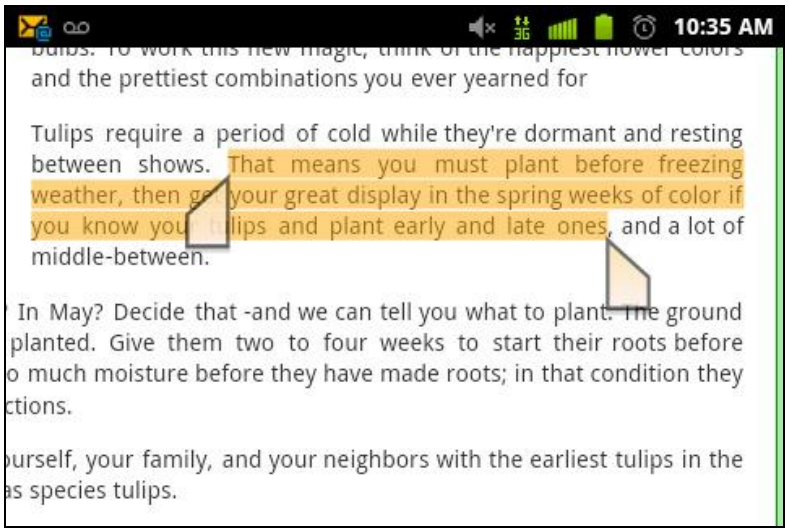
Options available within the browser menu include:

- **New window**: Launches a new Internet window while maintaining the current Web page active.
- **Bookmarks**: Allows you to access and manage your bookmarks.
- **Windows**: Displays the currently active browser windows as an onscreen list. Tap a window entry to launch that window.
- **Refresh**: Reloads the current Web page.
- **Forward**: Returns you to a previously viewed page.
- **More**: Provide additional browser options:
  - **Add bookmark**: Assigns the current Web page as a new bookmark.
  - **Find on page**: Searches the current Web page for a word.
  - **Select text**: Selects text from the current Web page.
  - **Page info**: Displays the Name and URL (website address) of the site you're currently viewing.
  - **Share page**: Allows you to send a URL via Gmail, SMS, or Work Email (Outlook).
  - **Downloads**: Keeps a list of previously downloaded content.
  - **Settings**: Lets you configure and manage your browser settings.

Select Text on a Web Page

You can highlight text on a Web page and copy it, search for it, or share it.

1. While on an active Web page, press to open the browser menu.
2. Scroll to the area of the webpage containing the desired text.
3. Press and tap **More** > **Select text**
4. Touch and hold the screen area containing the selected text.
5. Touch and drag across the screen and highlight the desired text. Any selected text will appear highlighted.


10:35 AM
and the prettiest combinations you ever yearned for
Tulips require a period of cold while they're dormant and resting between shows. That means you must plant before freezing weather, then get your great display in the spring weeks of color if you know you
lips and plant early and late ones, and a lot of middle-between.
In May? Decide that -and we can tell you what to plant. The ground
planted. Give them two to four weeks to start their roots before
much moisture before they have made roots; in that condition they
ctions.
urself, your family, and your neighbors with the earliest tulips in the
as species tulips.

Go to a Specific Website

To go to a particular website by entering a URL (website address):

► Tap the **URL** field and enter a website address.

- As you type the address, if your desired website appears within the suggested sites list, tap the entry to begin surfing.

Note: Not all websites are viewable on your device.

Adjust Browser Page Settings

You can change the page settings for your browser, including default zoom level, pop-up blocking, display options, setting your home page, and more.

1. Press to open the browser menu.
2. Tap **More** > **Settings**.

3. Navigate to the Page content settings area and select from one of the following page settings:
    - **Text size**: Adjusts the current onscreen text size. Options include: **Tiny**, **Small**, **Normal**, **Large**, or **Huge**.
    - **Default zoom**: Sets the default browser viewing size. Choose from: **Far**, **Medium**, or **Close**.
    - **Open pages in overview**: Provides an overview of recently opened pages.
    - **Text encoding**: Adjusts the current text encoding.
    - **Block pop-up windows**: Prevents popup advertisement or windows from appearing onscreen. Remove the checkmark to disable this function.
    - **Load images**: Allows Web page images to be loaded along with the other text components of a loaded website.
    - **Auto-fit pages**: Allows web pages to be resized to fit as much of the screen as possible.
    - **Landscape-only display**: Displays pages only in the wider landscape screen orientation. Uncheck to view the page in Portrait mode.
    - **Enable JavaScript**: Enables JavaScript for the current Web page. Without this feature, some pages may not display properly. Remove the checkmark to disable this function.
    - **Enable plug-ins**: Allows you to determine the way your device handles program enhancements. Select either **Always on**, **On demand** or **Off**.
    - **Open in background**: New pages are launched in a separate page and displayed behind the current one. Remove the checkmark to disable this function.
    - **Set home page**: Sets the current home page for the Web browser.
    - **Invert color**: Displays pages in inverted color. Add checkmark to enable and remove checkmark to disable.

Adjust Browser Privacy Settings

You can change your browser's privacy settings, including history, cache, and other data settings.

1. Press to open the browser menu.
2. Tap **More** > **Settings**.

3. Navigate to the Privacy settings area and select from one of the following privacy settings:
    - **Clear cache:** Deletes all currently cached data. Tap OK to complete the process.
    - **Clear history:** Clears the browser navigation history. Tap **OK** to complete the process.
    - **Accept cookies:** Allows sites that require cookies to save and read cookies from your device.
    - **Clear all cookie data:** Clears all current browser cookie files.
    - **Remember form data:** Allows the device to store data from any previously filled-out forms. Remove the checkmark to disable this function.
    - **Clear form data:** Deletes any stored data from previously filled out forms. Tap **OK** to complete the process.
    - **Enable location:** Allows sites to request access to your current location (using the built-in GPS).
    - **Clear location access:** Clears location access for all websites.
3. Press to return to the browser.

Adjust Browser Security Settings

You can adjust your browser's security settings such as whether or not to save passwords or show security warnings.

1. Press to open the browser menu.
2. Tap **More** > **Settings**.
3. Navigate to the Security settings area and select from one of the following privacy settings:
    - **Remember passwords:** Stores usernames and passwords for visited sites. Remove the checkmark to disable this function.
    - **Clear passwords:** Deletes any previously stored usernames or passwords. Tap **OK** to complete the process.
    - **Show security warnings:** Notifies you if there is a security issue with the current website. Remove the checkmark to disable this function.
4. Press to return to the browser.

Create Website Settings

You can create settings for individual websites.

1. Press to open the browser menu.
5. Tap **More** > **Settings** > **Website settings**. These advanced settings can be configured for individual sites (for example, **Clear location access**).
6. Tap **Clear location access** to complete the process.

Reset the Browser to Default

You always have the option to restore your browser to its default settings.

1. Press to open the browser menu.
2. Tap **More** > **Settings** > **Reset to default**.
3. Tap **OK** to complete the process.

Set the Browser Home Page

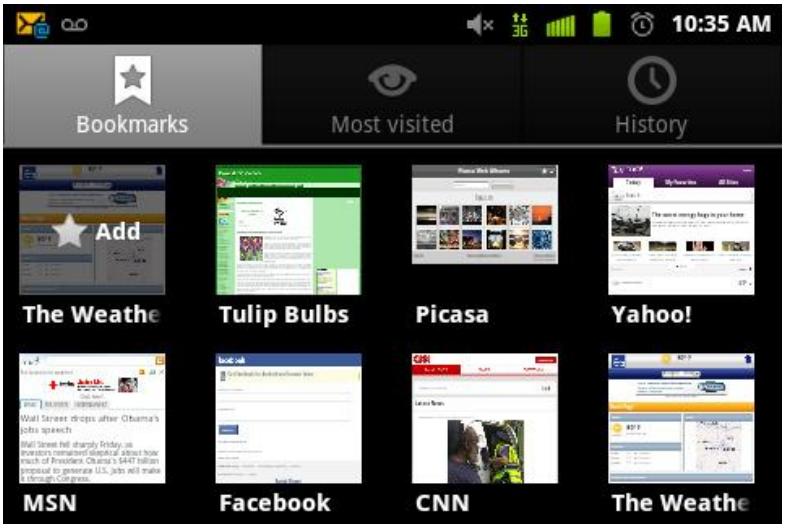
Customize your Web experience by setting your browser's home page.

1. Press to open the browser menu.
2. Tap **More** > **Settings** > **Set home page**.
3. Delete the current address and enter a new Web address.
4. Tap **OK** to complete the process.

Create Bookmarks

Make browsing easier by setting up and using custom bookmarks.

1. From any open Web page, press and tap **Bookmarks**. Three tabs are revealed:
   - **Bookmarks**: Displays a list of your current Web bookmarks.
   - **Most visited**: Displays a list of your most frequently visited websites. Tap an entry to launch the selected page.
   - **History**: Displays a record of your browsing history. These records are organized into folders such as: **Today** and **Last 7 days**.
2. Tap **Add** (first entry in the Bookmarks tab).



3. Enter a descriptive name for the new bookmark and tap **OK** to store the new entry to your Bookmarks list.

Create Bookmarks From Other Tabs

1. From any open Web page, press and tap **Bookmarks**.
2. Tap either the **Most visited** or **History** tab.
3. Touch and hold an entry from the list to display an onscreen popup menu.
4. Tap **Add bookmark** to add the selected entry to your current list of bookmarks.

or

1. Repeat steps 1 and 2 above.
2. Tap the star icon adjacent to a website address. The star now turns gold. This adds the “starred” website to your current Bookmarks list.

Create a New Homepage

1. From any open Web page, press and tap **Bookmarks**.
2. Tap either **Most visited** or **History**.
3. Touch and hold an entry from the list to display an onscreen popup menu.
4. Tap **Set as homepage** to assign the selected entry as your new homepage.

Add Bookmarks to Your Home Screen

1. From any open Web page, press and tap **Bookmarks**.

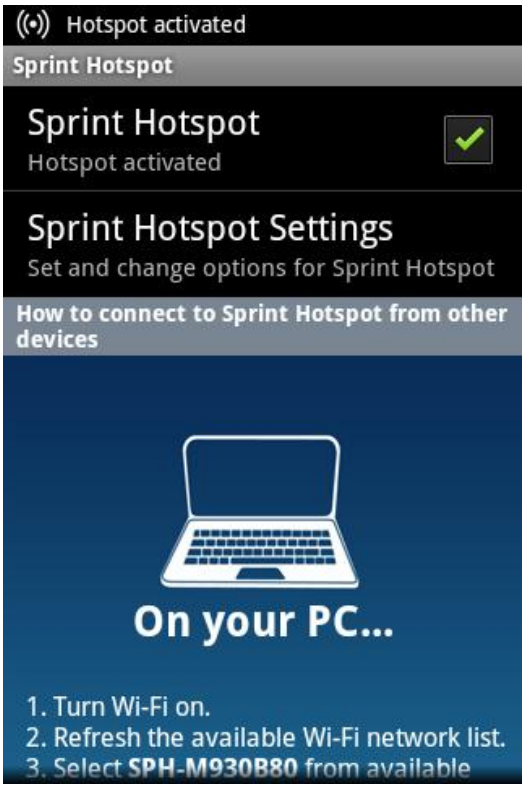
2. Touch and hold an existing entry from the list to display an onscreen popup menu.
3. Tap **Add shortcut to Home** to add the selected entry to your Home screen.

Sprint Hotspot

Sprint Hotspot allows you to turn your phone into a Wi-Fi hotspot.

Set Up Sprint Mobile Hotspot

1. Press and tap > (Sprint Hotspot).
2. Tap **Sprint Hotspot** and place a checkmark in the adjacent field to activate the service.


Hotspot activated
Sprint Hotspot
Sprint Hotspot
Hotspot activated
Sprint Hotspot Settings
Set and change options for Sprint Hotspot
How to connect to Sprint Hotspot from other devices
On your PC...
1. Turn Wi-Fi on.
2. Refresh the available Wi-Fi network list.
3. Select SPH-M930B80 from available

- Using both the Hotspot drains your device's battery at a much faster rate than when using any other feature combination.

Note: The best way to keep using the device as a hotspot is to have it connected to a power supply.

Important: Write down the passkey (password) for this WPA communication (shown onscreen).

Connect to Sprint Mobile Hotspot

1. Enable Wi-Fi (wireless) functionality on your target device (laptop, media device, etc.).

2. Scan for Wi-Fi networks from the device and select your device hotspot from the network list.

    - The default name for your device hotspot is **[DEVICE]XXX**. You can change the name by tapping **Sprint Hotpot Settings** > **Router name** from the Sprint Hotspot screen.

3. Select this device and follow your onscreen instructions to enter the passkey (provided on the Sprint Hotspot page).

4. Launch your Web browser to confirm you have an Internet connection.

Camera and Video

You can use the camera or camcorder to take and share pictures and videos. Your device comes with a 3.0 megapixel camera with an autofocus feature that lets you capture sharp pictures and videos.

Take Pictures

Record Videos

View Pictures and Videos Using Gallery

View Photos in Your Social Networks

Working With Photos

Share Photos and Videos

Take Pictures

Important: Make sure the microSD card is installed before you use the camera or camcorder. All pictures or videos that you capture using your device are stored on the microSD card.

Open the Camera

- To open the camera in photo mode and take photos, press and tap > (Camera).

Viewfinder Screen

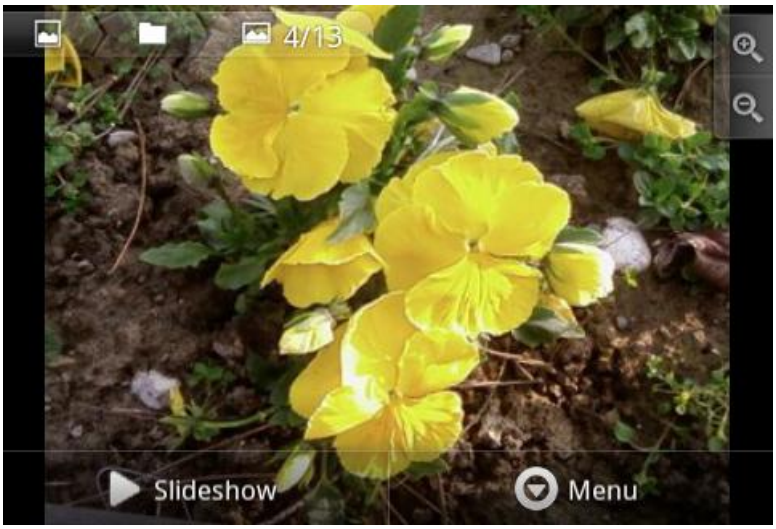
You'll find the following controls on the Viewfinder screen. Tap the camera's side panel and adjust any of the following options:

- **Camera settings** to access camera hardware settings: [** = indent under camera settings]
    - **Focus mode** to select **Auto** (default) or **Macro**.
    - **Exposure** to select **+2**, **+1**, **0** (default), **-1**, or **-2**.
    - **Scene mode** to select **Auto** (default), **Portrait**, **Landscape**, **Night**, **Beach**, **Sunset**, **Fireworks**, **Sports**, **Party**, **Candlelight**, **Against Light**, **Dawn**, or **Text**.
    - **Picture size** to select **3M pixels** (default), **2M pixels**, **1.3M pixels**, or **VGA**.
    - **Picture quality** to select **Super fine** (default), **Fine**, or **Normal**.
    - **Color effect** to select **None** (default), **Mono**, **Sepia**, **Negative**, or **Sketch**.
    - **Select Auto Exposure Mode** to select **Frame Average**, **Center Weighted** (default), or **Spot Metering**.
    - **Restore** defaults to set all camera settings to default.
- **Store location** to store the actual location (latitude and longitude) where the image was taken so the photo can later be displayed on Google Maps or used in other social applications.
- **White balance** to compensate for color differences found within different lighting conditions. Choose from: **Auto** (default), **Incandescent**, **Daylight**, **Fluorescent**, or **Cloudy**.
- **Flash mode** to select **Auto**, **On**, or **Off**.
- **Zoom** to adjust the distance of your image. Choose from **4x**, **3x**, **2.3x**, **1.7x**, **1.3x**, or **1x**.

- **Select camera** to toggle between the Back and Front-facing camera modes.
- Shutter release button: Tap this button to take a photo or begin capturing video. Tap it again to stop capturing video.
- View button: Opens the Gallery application so you can browse through and view the photos and videos on your storage card.

Review Screen

After capturing a photo or video, the review screen lets you to share, delete and alter the picture as follows:



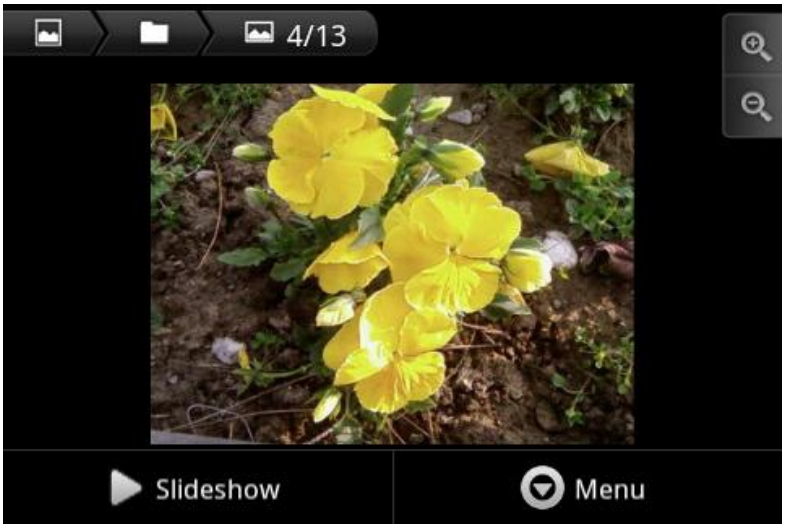
► Press or tap the **Menu** at the bottom of the screen to display the review screen options:

- **Share** the captured photo or video to another phone or your computer using Bluetooth, send it by email or multimedia message, or select a social network where you want to upload it.
- **Delete** the captured image or video.
- **More** to select **Details**, **Set as Contact icon** or **Wallpaper**, **Crop**, **Rotate left**, **Rotate right**.

Zoom

Before taking a photo or video, you can first use the onscreen zoom bar to zoom in or out of your subject.

1. You can do the following:



- Tap to zoom in to the highest magnification.
- Tap to zoom out to the actual size.
- You can also slide your finger up or down the viewfinder screen. While the zoom bar is shown on the viewfinder screen, you will also see the remaining photo shots or remaining video recording duration on the upper-right side of the screen.

2. After you're done, wait for a few seconds for the zoom bar to automatically disappear from the screen. You can also tap the zoom button again or tap the viewfinder screen to hide it.

Face Detection

The device's camera can automatically recognize faces and adjust the focus using the autofocus feature.

Note: Face detection does not work in video mode.

Take a Picture

You can take high-resolution pictures using your device's 3.0 megapixel digital camera.

► Press and hold the camera key ( ) located on the side of the device.

or

1. Press and tap > to activate the camera mode. (Additional camera options are available through the camera settings page.)
2. Holding the phone in landscape mode, use the display screen as a viewfinder and aim the camera lens at your subject.

3. Frame your subject on the screen.

Tip: Hold the device vertically when taking portrait shots or hold the device horizontally when taking landscape shots. Then you will not need to rotate the photo after capturing it.

4. You can either let the camera autofocus on the center of the screen, or you can tap another area on the screen that you want to focus on.

5. Choose what you want to do with the photo you've just taken. See Review Screen for details.

6. Press or tap until the shutter sounds. (Your device automatically saves the picture to the DCIM folder on the microSD card.)

Close the Camera

► On the camera screen, press or .

Record Videos

In addition to taking pictures, you can record, view, and send videos with your device's built-in video camera.

1. Press and hold the camera key ( ) located on the side of the device.

   or

   Press and tap > .

2. Select camcorder mode on the camera/camcorder button ( ).

3. Holding the phone in landscape mode, use the display screen as a viewfinder and aim the camera lens at your subject.

4. Tap to begin recording.

5. Tap to stop recording.

View Pictures and Videos Using Gallery

Using the Gallery application, you can view photos and watch videos that you've taken with your device's camera, downloaded, or copied onto your storage card. You can also take a look at your photos and your friends' photos that are on your social networks (Facebook and Flickr only).

For photos that are on your storage card, you can do basic editing such as rotating and cropping. You can also easily make a photo as your contact picture or wallpaper and share photos with your friends.

Open Gallery

The Gallery is where you can access the Gallery of stored camera images.

1. Press and tap > (Gallery).

2. Select a folder location (ex: Camera) and tap an image to view your picture.

   - Pressing from the main Gallery screen reveals gallery-specific options **Share**, **Delete**, and **More**.

3. From the image folder, touch and hold any desired images to select them (indicated by a green checkmark) and press for options such as **Share** (Bluetooth, Facebook, Gmail, Messaging, Picasa, and Wi-Fi), **Delete**, and **More** (Details, Set as, Crop, Rotate left, or Rotate Right).

4. Press to return to the previous screen. Photos or videos that are under the root path of your storage card (that are not contained in folders) are grouped in **Others**.

Folders in your storage card that contain photos and videos will also be treated as albums and will be listed below the preset albums. The actual folder names will be used as the album names. If you have downloaded any photos and videos, these will be placed in the **All downloads** album.

When viewing pictures in Gallery, scroll up the screen to view more albums. Simply tap an album to view the photos or videos in that album.

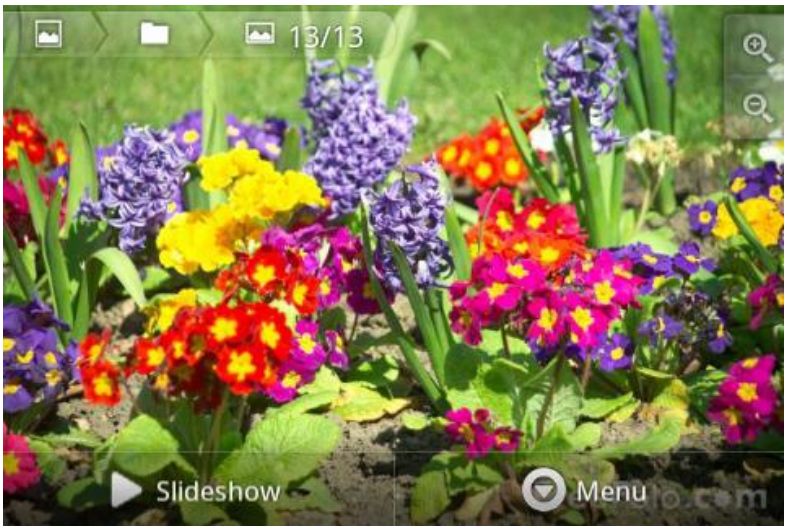
Note: Depending on the number of pictures stored on the microSD card, it may take some time for Gallery to load all your photos on the screen.

View Photos and Videos

After selecting an album from the Albums tab, you can browse through the photos and videos of that album either in album or grid view. Tap a photo or video to view it in full screen.

By default, photos and videos are presented in a grid. Drag left or right across the filmstrip to go through the photos and videos.

1. Tap on a pile of pictures to display the photos in grid view and browse photos and videos by thumbnails. Drag right or left to scroll through the thumbnails. You can also display photos in grid view by tapping the icon at the right top of the display.



2. To change back to displaying photos and videos in a filmstrip, press or tap the icon at the top right of the screen.

Note: Whether you're in album or grid view, you can press and hold on a photo or video to open a selection menu and choose what to do with the photo or video.

If you want to select another album, tap to return to the Albums tab.

Zoom In or Out on a Photo

There are two ways you can zoom in or out of a photo:

- Tap the screen twice quickly to zoom in, and then tap the screen twice quickly again to zoom out.

  or

  You can also use pinch and spread to zoom in or out. See Touchscreen Navigation.

Watch Video

The screen automatically switches to landscape mode when you play a video. Use the onscreen controls to play, pause, or stop the video.

The video is displayed in full screen size. You can tap or to make it best fit on the screen based on the video size. Tap the button again to change back to full screen size.

You can play these high-definition MP4 video formats in **Gallery**:

- H.263 profile 0 @ 30 fps, WVGA (800x480), max 2 Mbps
- MPEG-4 simple profile @ 30 fps, 720p (1280x720), max 6 Mbps
- H.264 baseline profile @ 30 fps, 720p (1280x720), max 6 Mbps

Close Gallery

- While in the Gallery screen, press to close the application.

Working with Photos

Whether you're browsing photos in album or grid view in the Gallery application, you can press and hold on a photo to open a selection menu and choose what to do with it. You can choose to delete the photo, rotate or crop it, and more.

Rotate and Save a Photo

1. Press and tap > .
2. On the **Albums** tab, tap an album.
3. Choose whether to browse photos and videos in the album in album or grid view. See View Photos and Videos.
4. Press and hold on the photo that you want to rotate.
5. Tap **More** and select either **Rotate left** or **Rotate right**.

Tip: You can also rotate a photo while you're viewing it in full screen. Tap **More** and then select either **Rotate left** or **Rotate right**.

Crop a Photo

1. Press and tap > .
2. On the **Albums** tab, tap an album.
3. Choose whether to browse photos and videos in the album or grid view. See View Photos and Videos.
4. Press and hold on the photo that you want to crop.
5. Tap **More** and in the menu that opens, tap **Crop**. A crop box then appears on the photo.
6. To adjust the crop box size, press and hold the edge of the box. When directional arrows appear, drag your finger inward to or outward to resize the crop box.

7. To move the crop box to the part of the photo that you want to crop, drag the crop box to the desired position.

8. Tap **Save** to apply the changes to the picture.

The cropped picture is saved on the storage card as a copy. The original picture remains unedited.

Tip: You can also crop a photo while you're viewing it in full screen. Press and tap **More** > **Crop**, and follow the same cropping steps as above.

Share Photos and Videos

The Gallery application lets you send photos and videos using email or multimedia messages. You can share photos on your social networks (such as Facebook, Picasa, and Twitter) and share videos on YouTube. You can also send them to another phone or your computer using Bluetooth.

Send Photos or Videos by Email

You can send several photos, videos, or both in an email message. They are added as file attachments in your email.

1. Press and tap > .
2. Tap the album that contains the photos or videos you want to share.
3. Select the photos or videos you want to share.
4. Press and tap **Share** > **Gmail** or **Email**.
5. Compose your message and then tap **Send**.

Note: If you selected **Email** and you have multiple email accounts, the default email account will be used.

Send a Photo or Video by Multimedia Message

Although you can send several photos or videos in a multimedia message, it may be better to just send one at a time, especially if the files are large in size.

1. Press and tap > .
2. Tap the album that contains the photos or videos you want to share.
3. Tap the photo or video you want to send.
4. Press and tap **Share** > **Messaging**. The photo or video is automatically added into the multimedia message.
5. Compose your message and then tap **Send**.

Send Photos or Videos Using Bluetooth

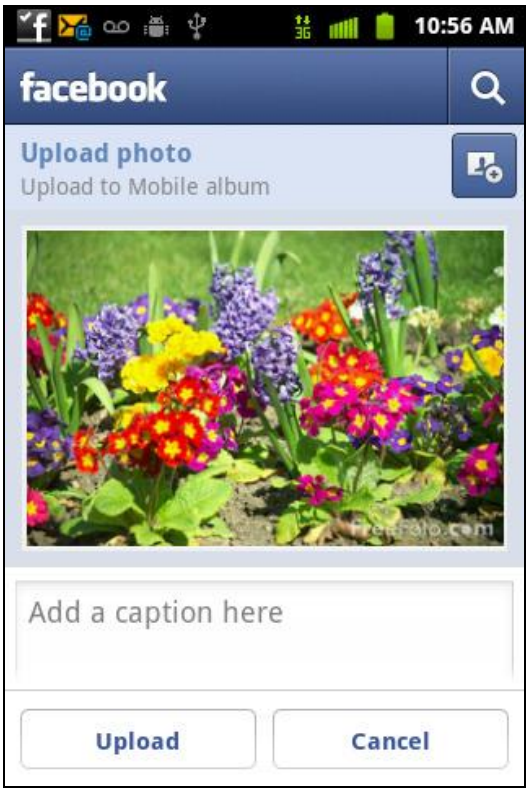
You can select several photos, videos, or both and send them to someone's phone or your computer using Bluetooth.

1. Press and tap > .
2. Tap the album that contains the photos or videos you want to share.
3. Select the photos or videos you want to share.
4. Press and tap **Share** > **Bluetooth**. See Send and Receive Information Using Bluetooth for more information.

Share Photos on Facebook for Android

You need to be logged in to your Facebook account to upload photos. When using Facebook for Android, you can only upload one photo at a time.

1. Press and tap > .
2. Tap the album that contains the photos you want to share.
5. Select the photo you want to share.
6. Press and tap **Share** > **Facebook**.



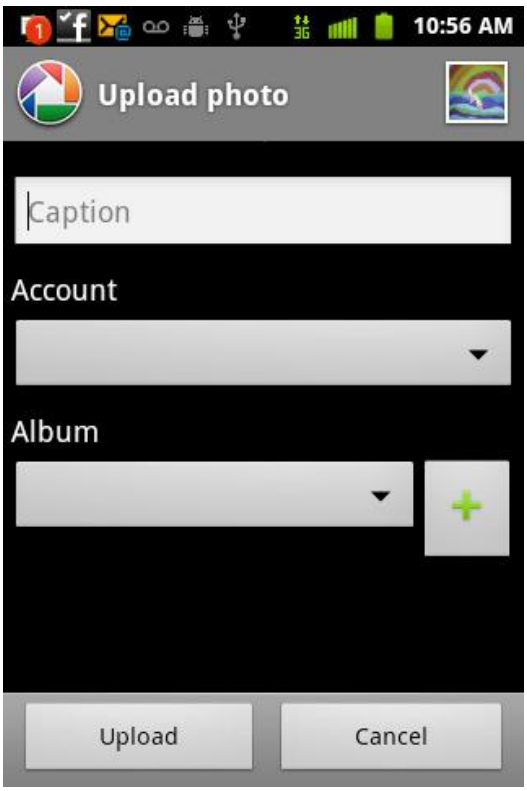
3. Tap to select an album to which you want to upload the image.
4. Add a caption for the photo and tap **Upload**.
5. Check the status bar for the upload information.

Share Photos on Picasa

You need to be signed in to a Google Account to upload pictures to the Picasa™ photo organizing service.

1. Press and tap > .

2. Tap the album that contains the photos or videos you want to share.
3. Select the pictures you want to share.
4. Press and tap **Share** > **Picasa**.



5. Select the online album where you want to upload the pictures, or tap to create a new album.
6. Tap **Upload**. You can view the photos online at picasaweb.google.com.

Share Videos on YouTube

You can share your videos by uploading them to YouTube™. Before you do this, you must create a YouTube account and sign in to that account on your device.

1. Press and tap > .
2. Tap the album that contains the photos or videos you want to share.
3. Select the videos you want to share.
4. Press and tap **Share** > **YouTube**.

5. Enter the prompted information, such as description and tags, and select a privacy option.
6. Tap **Upload**.

Tools and Calendar

Learn how to use many of your device's productivity-enhancing features.

Calendar

Alarm & Timer

Calculator

My Files

Voice Commands

Bluetooth

microSD Card

Update Your Device

Calendar

Use Calendar to create and manage events, meetings, and appointments. Your Calendar helps organize your time and reminds you of important events. Depending on your synchronization settings, your device's Calendar stays in sync with your Calendar on the Web, Exchange ActiveSync calendar, and Outlook calendar.

Add an Event to the Calendar

Your Calendar helps you organize your time and reminds you of important events.

1. Press and tap > .
2. Press and tap **Create**.
3. Tap the **Event** field and enter a title for the event.
4. Select a **From**/**To** date for the event by tapping the corresponding fields, and adjusting the month, day, and year by tapping or .
   - Tap **Set** when finished.
5. Select a time for the event by tapping the time field and then adjusting the hour and minute by tapping or .
   - Tap the **AM** or **PM** button to change the value.

- Tap **Set** when finished.

6. Select a **Time zone**.
7. Tap the **All day** field to assign this as an all day event. If assigned as an all day event, the time fields are removed as options.
8. Tap **Calendar** and select an account in which to add the event.
   - My calendars are calendar entries that are stored locally on the device and not part of an email account.
   - Google/Gmail are calendar entries that are synchronized between your device and your online Google account.
   - Corporate are calendar entries that are synchronized between your device and either an Exchange Server or available from within Microsoft® Outlook®.
   - Tap **OK** when finished.
9. Enter a location for the event in the **Location** field.
10. Enter participants in the **Participants** field.
11. Select a recurrence cycle for the event by tapping the **Repeat** field.
    - Select **None**, **Daily**, **Every weekday** (Mon-Fri), **Weekly** (every [day]), **Every 2 weeks** [day], **Monthly** (every [Number Day]), **Monthly** (on day [Number]), or **Yearly** (on [Month Day]).
12. Select an alarm time by tapping the **Reminders** field.
    - Select **None**, **On time**, **5 mins before**, **15 mins before**, **1 hour before**, **1 day before**, **2 days before**, **1 week before**, or **Customize**.
    - **Customize** allows you to manually enter a desired number. Tap **Set** to complete the custom assignment.
13. Enter a description for the event in the **Description** field.
14. Tap **Save** to store the new event and synchronize it with your selected account.

Send a Meeting Request (Exchange ActiveSync only)

If you have an Exchange ActiveSync account set up on your device, you can use Calendar to create a meeting appointment and send a meeting request email to the people you want to invite to your meeting.

1. Add an event to your Exchange ActiveSync calendar. For the calendar entry steps, see Add an Event to the Calendar.

2. Press and tap > .
3. Select your Exchange ActiveSync email account.
4. Press and tap Compose.
5. Enter the message recipient's email address in the **To** field.
    - If you are sending the email to several recipients, separate the email addresses with a comma.
    - You can add as many message recipients as you want.

Note: To send a carbon copy (Cc) or a blind carbon copy (Bcc) of the current email to other recipients, tap the Cc/Bcc fields.

6. Tap the text entry field, press and tap **Add text** > **Calendar**.
7. Tap the calendar event to add and tap **Add**.
8. Tap **Send** to send the meeting request

Event Alerts

When your device is turned on and you have an event alarm scheduled, your device alerts you and displays the event summary. There are several ways your device alerts you to scheduled events:

- By playing the assigned ringer type.
- By showing the icon on the status bar.
- By showing the Alert screen.

Event Reminders

When your device is turned on and you have an event alarm scheduled, there are several ways your device alerts you to scheduled events:

- By playing a short beep.
- By illuminating the backlight.
- By indicating a icon within the Status bar.

To view additional options:

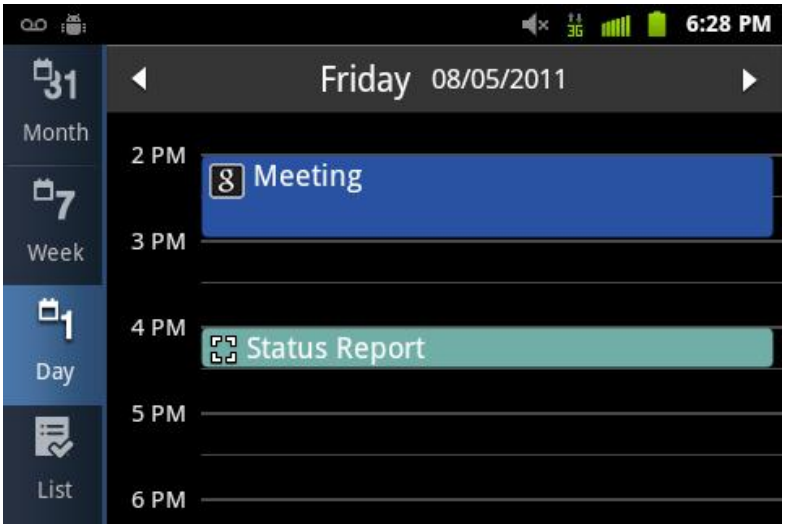
1. Tap the Status bar, and then slide your finger down the screen to open the Notifications panel.
2. Tap the upcoming event name from the onscreen list to display the event within the Calendar notifications screen.
3. Tap an option:
   - **Snooze all** to snooze all event reminders for five minutes.
   - **Dismiss all** to dismiss all event reminders.

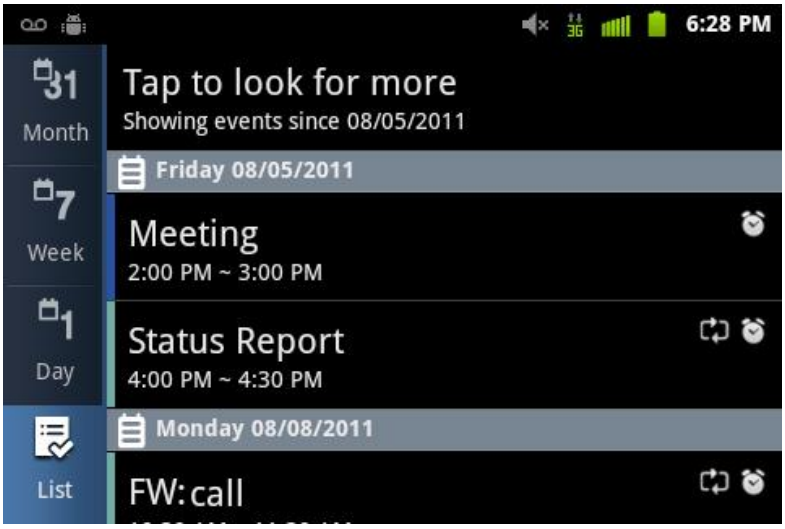
View Events

1. Press and tap > . Once an event has been created, entries are shown in the default view.
2. To view a Calendar event farther out, tap either Week or Month.
3. Tap the day for which you would like to view events. (Your device lists events in chronological order.)
4. To display an event's details, tap it from the current screen.

Day and List Views

Day view displays a list of the events of one day. List view shows a list of all your events in chronological order.





The color bars on the left side of the events indicate the type of calendar that includes the event.

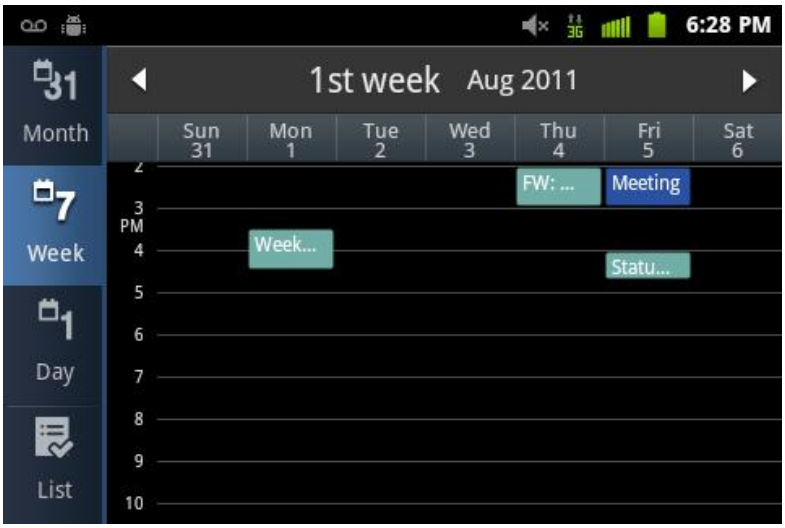
When in Day view, slide left or right across the screen to view earlier or later days.

Note: In Day view, the weather information appears only if the event is within the five-day forecast of the Weather application.

Weather information does not appear in Day view when you change Day view to display as an event. To check, in any calendar view, press , and tap **Settings** > **Day view** > **Event list**.

Week View

Week view displays a chart of the events of one week.



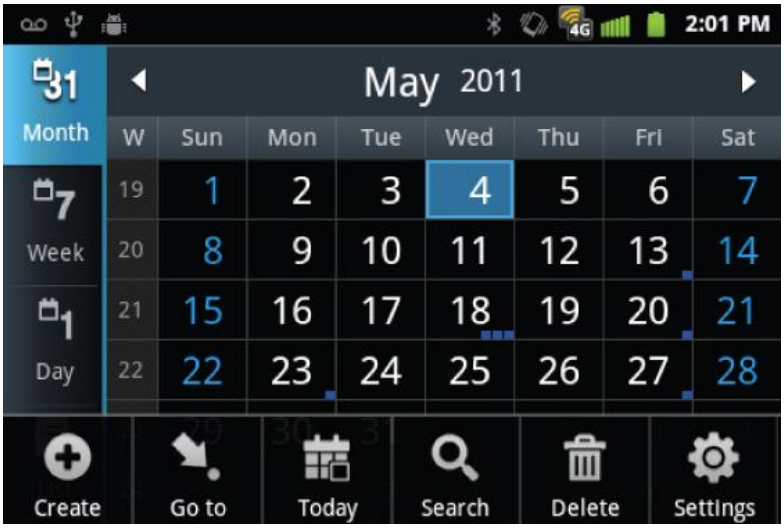
When in Week view:

- You can press and hold on a time slot to create a new event at that time.

- Tap an event to view its details.
- Slide left or right across the screen to view earlier or later weeks.

Month View

In Month view, you'll see markers on days that have events.



When in Month view:

1. Tap the List icon on the top right of the screen to switch to List view. Press and tap **Create** to create a new event.
2. Tap a day to view the events of that day.
3. Press and hold a day to open an options menu from which you can also choose to create an event or switch to either Day or Agenda view.
4. Slide up or down the screen to view earlier or later months.

Erase Events

1. Press and tap > .
2. Open the calendar event details:
   - In Agenda, Day, and Week views, tap the calendar event you want to delete.
   - In Month view, tap the date where the calendar event occurs, and tap the calendar event.
3. Press and tap **Delete**.

4. In the **Delete event** confirmation box, tap **OK**.

   or

   If the calendar event is recurring, select **Only this event** or **All events**, and tap **OK**.

Show or Hide Calendars

► In any Calendar view, press , tap **Settings** > **Calendars**, and then select or clear a calendar to show or hide it. Tap **All calendars** to display all calendars.

The calendars are kept synchronized on your device, whether or not you hide them.

Choose Google Calendars to Synchronize With Your Device

You can choose which Google Calendars to keep synchronized on your phone or which ones to stop synchronizing.

Stop Synchronizing a Google Calendar

1. In any Calendar view, press and tap **Settings** > **Calendars**.
2. Tap a Google Calendar to remove from your calendars list to remove the green checkmark.
3. Press twice to update Calendar with the new changes and return to the Calendar view you were viewing.

The calendars that you remove from your calendars list will no longer be synchronized on your device, but you remain subscribed to them and can work with them in Google Calendar on the Web.

Add a Google Calendar to Synchronize

Only the calendars that you've created or subscribed to on the Web, but previously removed from your calendars list, are shown in the list of calendars that you can add.

1. In any Calendar view, press press and tap **Settings** > **Calendars**.
2. Tap the box to the right of the Google calendar you want to add to your Calendar.
3. Press to update the Calendar with the changes and return to the Calendar view you were using before.

Synchronize an Exchange ActiveSync Calendar

If you have set up a Microsoft Exchange ActiveSync account on your device, you can also synchronize Exchange ActiveSync calendar events on your device. Calendar events on your

Exchange ActiveSync will also show in Calendar if you chose to synchronize with the Exchange ActiveSync Server.

1. Press > and tap **Settings** > **Accounts & sync**.
2. Tap the corporate email account within the Manage accounts area of the screen.
3. Tap **Account settings** within the Corporate account field to reveal the account's synchronization settings screen.
4. Tap **Sync Calendar** to activate the synchronization of calendar events between your device and the remote exchange server. A green checkmark indicates the feature is enabled.

Alarm & Timer

The alarm clock has multiple alarm capabilities. There is no limit to the number of alarm events you can create.

To create an Alarm event:

- Press and tap > (Clock). This allows access to the alarm and media application screen.
  - Alarm: Launches the Alarm feature.
  - Picture Gallery: Launches the Gallery.
  - Music: Displays a list of artists, albums, and songs.
  - Home Screen: Takes you back to the Home screen.
  - Tap (Alarm) to launch the alarm screen.

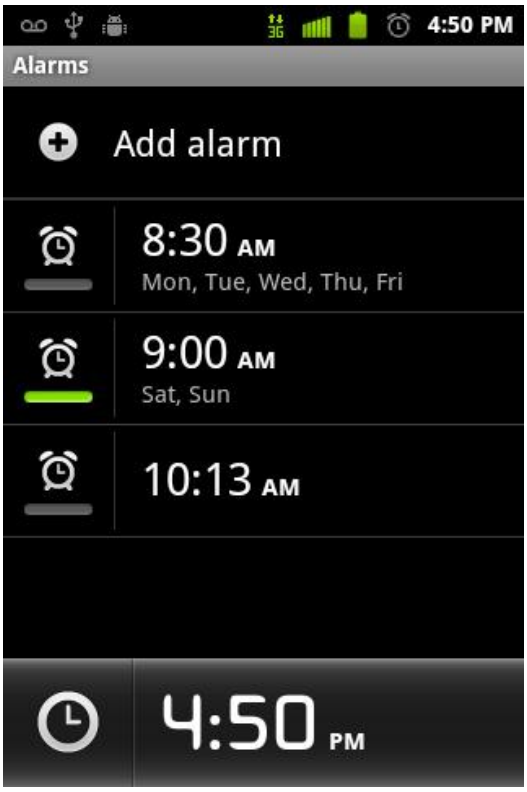
Note: Upon your first launch of the Alarm Clock application, two alarm presets are set up by default and ready for you to customize. These alarms are turned off by default.

1. Tap (Add alarm) to activate an alarm.
2. To activate an existing alarm, tap .
3. To edit an alarm, tap the entry and then tap the **Time** field to adjust the alarm time.
   - Adjust the hour and minute by tapping or .
   - Tap the **AM** or **PM** button to change the value.

- Tap **Set** when finished.

Note: The number of hours and minutes left before the alarm goes off is briefly displayed onscreen after you set the new alarm time.

1. Tap the **Repeat** field to select a repeating status for the alarm.
   - Place a green checkmark adjacent to the desired repetition days and tap **OK**.
2. Tap **Ringtone** to select an audio ringtone that will sound with the alarm.
   - Tap a ringtone to hear an audio sample.
   - Tap **OK** to accept the ringtone assignment.
3. Tap **Vibrate** to add a vibration feature to the alarm.
4. Select a unique name for this alarm event by tapping the **Label** field, entering a new label, and tapping **OK**.
5. Tap **Done** to store the new alarm event.



Note: To allow the alarm to sound even while the device is in silent mode, press and tap **Settings** > **Alarm in silent mode**.

To delete an Alarm event:

1. Tap the alarm button ( ).
2. Touch and hold a desired alarm event.
3. From the onscreen context menu, tap **Delete alarm** and then tap **OK**.

To disable an Alarm event:

1. Tap the alarm button ( ).
2. Touch and hold a desired alarm event.
3. From the onscreen context menu, tap **Turn alarm off**.

Calculator

Your device comes with a built-in calculator.

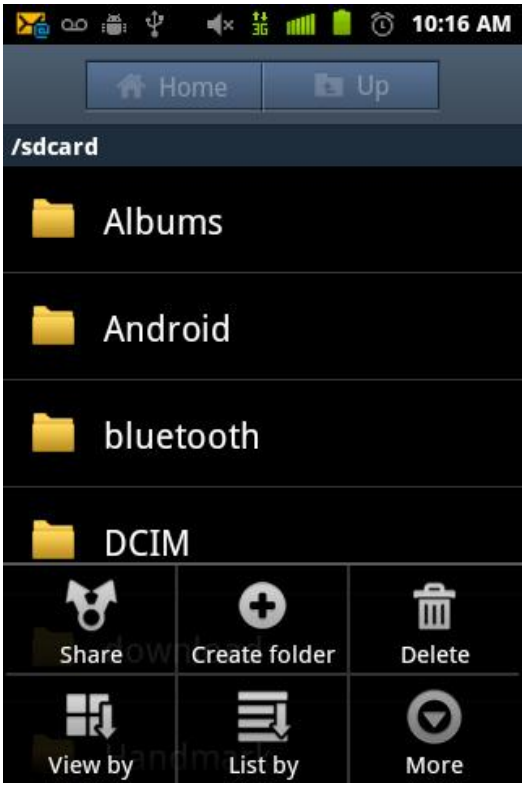
1. Press and tap > (Calculator).

2. Enter numbers by tapping the onscreen keyboard.
3. Touch and hold C (Clear) to clear all numbers.

My Files

My Files Launches a file browser that allows you to view only supported image files and text files.

1. Press and tap > (My Files).



Voice Commands

Voice Dialing

You can use your device's built-in automatic speech recognition (ASR) software, called Voice Dialer, to dial a phone number in your Contacts or to launch phone functions. All you have to do is to talk into the phone, and ASR will recognize your voice and complete tasks by itself.

Activating Voice Dialer

► Press and tap > (Voice Dialer).

The screen displays "Listening" and the phone prompts you to say the name of the command you want to use. To complete your task, simply follow the voice prompts or tap an onscreen option.

Available ASR commands include:

- **Call** <Name> to call an entry in your Contacts list. (See “Calling a Contact With Voice Dialer” on page 108.)
- **Dial** <Number> to call a spoken phone number.
- **Redial** to redial the last number dialed.
- **Open** <Menu> to jump directly to menu items or applications. See Opening Menus With Voice Dialer for more information.

Tip: Use Voice Dialer in a quiet environment so it can accurately recognize your commands.

Calling a Contact With Voice Dialer

1. Press and tap > .
2. When you see “Listening,” say “Call” followed by the name and the label for the contact you wish to call. For example, say “Call John Smith Mobile.” The device dials the number stored for the contact “John Smith” with the label “Mobile.”
    - If the location is not recognized or the name does not have a phone number stored in Contacts, you will see an onscreen list of possible options.

- If a name has only a single number, or if you know the name but are not sure which number to call, say “Call” followed by the name only. For example, say “Call John.”
  - If the name is recognized and there is only one phone number for the name, your device immediately places the call.
  - If there are multiple numbers, you will see a list; tap a number to place the call.

Calling a Phone Number With Voice Dialer

1. Press and tap > .
2. When you see “Listening,” say “Call” followed immediately by a valid string of digits to be dialed, for example, say “Call 555 555 5555.”

Speak naturally and clearly and remember to speak one digit at a time—1-800 should be pronounced “One Eight Zero Zero.”

Opening Menus With Voice Dialer

You can jump directly to many menu items or applications by saying “Go to” followed by a menu option.

1. Press and tap > .
2. When you see “Listening,” say “Open.” A list of valid actions is displayed.
3. Tap an option to open the selected menu.

Tip: You can also say "Open" and the name of the item you want to open. You will see the item displayed. Tap OK to open it.

Text-to-Speech

Allows the device to provide a verbal readout of onscreen data such as messages and incoming caller information (based on Caller ID).

Text-to-Speech Settings

1. Press > and tap **Settings** > **Voice input & output** > **Text-to-speech settings**.
2. Configure the available options to alter the settings associated with this feature.
   - Listen to an example plays a short example of what the text-to-speech feature will sound like on your device when activated.
   - Always use my settings overrides any conflicting application settings with those you set up within this text-to-speech settings screen. If enabled and available as a feature, your device will default to using the text-to-speech feature.

- Default Engine sets the speech synthesis engine used for the spoken text. Default is Pico TTS.
- Install voice data confirms the installation of necessary data required for voice synthesis. Tap this to download and install the free app from Android market.

Important: Before initial use, activate the Install voice data function to properly activate and use the text-to-speech feature.

- Speech rate adjusts the rate at which onscreen text is spoken by the device. Choose from: Very slow, Slow, Normal, Fast, and Very fast.
- Language assigns the language used by the verbal readout. Choose from English (United States) or Spanish (Spain).
- PicoTTS assigns the TTS settings. These settings must be obtained from the Android Market.

3. Press to return to the previous screen.

Voice Search

Voice Search works similarly to the Voice Dialer. It uses built-in voice recognition software to listen to your spoken words, convert those to text, and then launch a Google search using that text.

1. Press and tap > (Voice Search).
2. Speak clearly into the microphone. If an error occurs, tap Speak again.
3. From the onscreen Google search page, tap a matching entry.

Bluetooth

Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually approximately 30 feet.

Turn Bluetooth On or Off

The Bluetooth Settings Menu

Change the Device Name

Connect a Bluetooth Headset or Car Kit

Reconnect a Headset or Car Kit

Disconnect or Unpair From a Bluetooth Device

Send and Receive Information Using Bluetooth

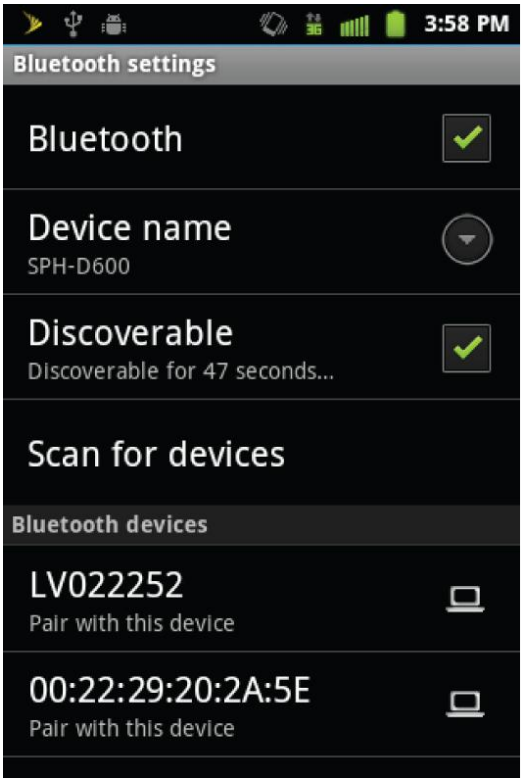
Turn Bluetooth On or Off

1. Press > and tap **Settings** > **Wireless & networks**.
2. Select the Bluetooth check box to turn Bluetooth on. Clear the check box to turn Bluetooth off.

Note: Turn off Bluetooth when not in use to conserve battery power, or in places where using a wireless device is prohibited, such as aboard an aircraft and in hospitals.

The Bluetooth Settings Menu

► Press > and tap **Settings** > **Wireless & networks** > **Bluetooth settings**.



Change the Device Name

The device name identifies your device to other devices.

1. Press > and tap **Settings** > **Wireless & networks**.
2. If the Bluetooth check box is not selected, select it to turn Bluetooth on.
3. Tap **Bluetooth settings** > **Device name**.

4. Enter the name for your device in the dialog box, and then tap **OK**.

Connect a Bluetooth Headset or Car Kit

You can listen to music over a Bluetooth stereo headset, or have hands-free conversations using a compatible Bluetooth headset or car kit. It's the same procedure to set up stereo audio and hands-free devices.

To listen to music with your headset or car kit, the headset or car kit must support the A2DP Bluetooth profile.

1. Press > and tap **Settings** > **Wireless & networks** > **Bluetooth settings**.
2. If Bluetooth is not switched on, tap the **Bluetooth** check box to select it.
3. Make sure that the headset is discoverable, so that your device can find the headset. Refer to the instructions that came with the headset to find out how to set it to discoverable mode.
4. Tap **Scan for devices**. Your device will start to scan for Bluetooth devices within range.
5. When you see the name of your headset displayed in the Bluetooth devices section, tap the name. Your device then automatically tries to pair with the headset.
6. If automatic pairing fails, enter the passcode supplied with your headset.

The pairing and connection status is displayed below the hands-free headset or car kit name in the Bluetooth devices section. When the Bluetooth headset or car kit is connected to your device, the Bluetooth connected icon is displayed in the status bar. Depending on the type of headset or car kit you have connected, you can then start using the headset or car kit to listen to music or make and receive phone calls.

Note: Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.

Reconnect a Headset or Car Kit

When you have paired a headset with your device, you should be able to reconnect it automatically by turning on Bluetooth on your device and then turning on the headset. However, sometimes you will need to reconnect manually, for example if you have been using your headset with another Bluetooth device.

1. Press > and tap **Settings** > **Wireless & networks** > **Bluetooth settings**.
2. If Bluetooth is not switched on, tap the **Bluetooth** check box to switch it on.
3. Make sure that the headset is discoverable.
4. Tap the headset's name in the Bluetooth devices section.

5. If prompted to enter a passcode, try 0000 or 1234, or consult the headset or car kit documentation to find the passcode.
6. If you still cannot reconnect to the headset or car kit, follow the instructions in Disconnecting or Unpairing From a Bluetooth Device, and then follow the instructions in Connect a Bluetooth Headset or Car Kit.

Disconnect or Unpair From a Bluetooth Device

To disconnect a Bluetooth device:

1. Press > and tap **Settings** > **Wireless & networks** > **Bluetooth settings**.
2. In the Bluetooth devices section, tap the device to disconnect.
3. Tap **Disconnect**.

To unpair from a Bluetooth device:

You can make your device forget its pairing connection with another Bluetooth device. To connect to the other device again, you may need to enter or confirm a passcode again.

1. Press > and tap **Settings** > **Wireless & networks** > **Bluetooth settings**.
2. In the Bluetooth devices section, tap the device to unpair.
3. Tap **Unpair**.

Send and Receive Information Using Bluetooth

You can use Bluetooth to transfer information between your device and another Bluetooth-enabled device such as a phone or notebook computer. The first time you transfer information between your device and another device, you need to enter or confirm a security passcode. After that, your device and the other device are paired, and you will not need to exchange passcodes to transfer information in the future.

Send Information from Your Device to Another Device

You can send the following types of information, depending on the device you are sending to:

- Images and videos
- Calendar events
- Contacts
- Audio files

1. Set the receiving device to discoverable mode. You may also need to set it to “Receive Beams” or “Receive Files”. Refer to the device’s documentation for instructions on receiving information over Bluetooth.
2. On the device, open the application that contains the information or file you want to send. For example, if you want to send a photo, press and tap .
3. Follow the steps for the type of item you want to send:
    - **Photo or video** (in Camera mode). After capturing a photo, on the preview screen, tap **Menu** > **Share** > **Bluetooth**.
    - **Photos and videos** (in Gallery). Press and tap an album. Tap an album. Tap **Share** > **Bluetooth**.
    - **Calendar event**. In the Calendar’s Day view, Agenda view, or Week view, tap the event and then tap **Send via** > **Bluetooth**.
    - **Contact**. On the Contacts screen, tap a contact, press , and tap **Share** > **Bluetooth**.
    - **Music track**. With the track displayed on the Now playing screen, press , and tap **Share** > **Bluetooth**.
    - **Voice recording**. On the main Voice Recorder screen, press and tap **Share** > **Bluetooth**.
4. If you are prompted to turn on Bluetooth, tap **Turn on**.
5. Tap the name of the receiving device.
6. If prompted, accept the connection on the receiving device, and enter the same passcode on both your device and the other device, or confirm the auto-generated passcode.
7. On the receiving device, accept the file.

The location where the information is saved depends on the type of information and the receiving device:

- If you send a calendar event or contact, it is normally added directly to the corresponding application on the receiving device. For example, if you send a calendar event to a compatible phone, the event is shown in that phone’s calendar application.
- If you send another file type to a Windows computer, it is normally saved in the Bluetooth Exchange folder within your personal document folders.

    - On Windows XP, the path may be: C:\Documents and Settings\[your username]\My Documents\Bluetooth Exchange.
    - On Windows Vista, the path may be: C:\Users\[your username]\Documents.
- If you send a file to another device, the saved location may depend on the file type. For example, if you send an image file to another wireless phone, it may be saved in a folder named “Images.”

Receive Information From Another Device

Your device is capable of receiving a wide variety of file types with Bluetooth, including photos, music tracks, and documents such as PDFs.

To receive files from another device, you need to have a microSD card installed in your device.

1. Press > and tap **Settings** > **Wireless & networks** > **Bluetooth settings**.
2. If Bluetooth is not switched on, tap the Bluetooth check box to switch it on.
3. Tap the **Discoverable** check box.
4. On the sending device, send one or more files to your device. Refer to the device’s documentation for instructions on sending information over Bluetooth.
5. If prompted, enter the same passcode on both your device and the other device, or confirm the auto-generated passcode. A Bluetooth authorization request is displayed on your device.
6. If you want to automatically receive files from the sending device in future, select the **Always trust device** check box.
7. Tap **OK**.
8. When your device receives a file transfer request notification, slide down the notifications panel, and then tap **Accept**.
9. When a file is transferred, a notification is displayed. To open the file immediately, slide down the notifications panel, and then tap the relevant notification.

When you open a received file, what happens next depends on the file type:

- Media files and documents are usually opened directly in a compatible application. For example, if you open a music track, it starts playing in the Music application.
- For a vCalendar file, select the calendar where you want to save the event, and then tap **Import**.
- The vCalendar is added to your Calendar events. See Calendar for more information.

- For a vCard contact file, if there are multiple vCard files on your storage card, you can choose to import one, several, or all of those contacts to your contacts list.

microSD Card

Your device is equipped with a 2 GB microSD™ (Secure Digital) memory card that allows you to store images, videos, music, documents, and voice data on your device.

Important: Your device comes with the microSD card preinstalled.

Remove the microSD Card

1. Remove the battery cover.
2. Grasp the device firmly and locate the cover release latch.
3. Place your fingernail in the opening and firmly “pop” the cover off the device (similar to a soda can).
4. Firmly press the card into the slot and release it. The card should pop partially out of the slot.
5. Remove the card from the slot.
6. Replace the battery cover.

Important: You can easily damage the microSD card and its adapter by improper operation. Please be careful when inserting, removing, or handling it.

Do not over-insert the card as this can damage the contact pins.

Be sure to use only recommended microSD cards (<32GB). Using non-recommended microSD cards could cause data loss and damage your device.

Insert a microSD Card

1. Remove the battery cover.
2. Grasp the device firmly and locate the cover release latch.
3. Place your fingernail in the opening and firmly “pop” the cover off the device (similar to a soda can).
4. Orient the card with the gold strips facing down.

5. Firmly press the card into the slot and make sure that it catches with the push-click insertion.

View the microSD Card Memory

► With the microSD card inserted, press > and tap **Settings** > **Storage**. (The total and available memory space will be displayed.)

Format the microSD Card

Formatting a microSD card permanently removes all files stored on the card.

1. Press > and tap **Settings** > **Storage**.
2. Scroll down the screen, tap **Unmount SD card** > **Format SD card** > **Erase SD card**.

Note: The formatting procedure erases all the data on the microSD card, after which the files CANNOT be retrieved. To prevent the loss of important data, please check the contents before you format the card.

Unmount the microSD Card

When you need to remove the microSD card, you must unmount the microSD card first to prevent corrupting the data stored on it or damaging the microSD card. Since you will remove the battery first before you can remove the microSD card, close all running applications on your device and save any data first.

1. Press > and tap **Settings** > **Storage**.
2. Tap **Unmount SD card**.
3. Remove the microSD card. See Remove the microSD Card.

Use the Device's microSD Card as a USB Drive

To transfer music, pictures, and other files from your computer to your device's microSD card, you need to set the device's microSD card as a USB drive.

1. Connect the device to your computer using the supplied USB cable.
2. When the Connect to PC dialog box appears, tap **Disk drive**, and then tap **Done**.
3. On your computer, the connected device is recognized as a removable disk. Navigate to this removable disk and open it.
4. Do one of the following:
   - Copy files from the computer to the root folder on the device's storage card.
   - Copy files from the device's storage card to a folder on your computer or computer desktop.
5. After copying the files, unmount the removable disk (that is, the connected device) as required by your computer's operating system to safely remove your device, and do either of the following:
   - Disconnect the device from the computer.
   - If you want to keep the device connected to the computer but want the device to be able to access and use the storage card, open the Notifications panel, tap Disk drive, select an option other than Disk drive, and then tap Done.

Note: The device will not recognize the microSD card when it is connected to a computer as a disk drive. You will not be able to use some of the device's applications such as the camera or Music.

Update Your Device

From time to time, updates may become available for your device. You can download and apply updates through the Settings > About Phone menu.

Update Your Device Firmware

You can update your device's software using the **Update Firmware** option.

Before Updating Your Firmware

Updating your device firmware will erase all user data from your device. You must back up all critical information before updating your device firmware.

Back Up All Data Prior to Update

To back up your Gmail information:

1. Press > and tap **Settings** > **Accounts** > **Gmail**.
2. Tap the Auto-sync option to enable the feature (checkmark).
   - If the Auto-sync option is on, email, Calendar and Contacts automatically synchronize whenever a change is made.
   - If the Auto-sync option is off, tap the sync icon within the account field to reveal the account's synchronization settings screen.

To back up your Exchange Mail information:

1. Press > and tap **Settings** > **Accounts** > **Corporate Sync**.
2. Tap the sync icon within the Corporate account field to reveal the account's synchronization settings screen.
3. Toggle the onscreen checkmark to manually synchronize the desired parameters (Contacts or Calendar).

To back up stored text messages:

1. Press > and tap **(Messaging)**.
2. Select the text message from the list to view the message thread.
3. Touch and hold on a portion of the text message from the string. The Message options context menu appears.

Note: You can back up stored text messages by forwarding them to your own phone number. Open the messages after you have updated your firmware.

4. Tap **Forward**.
5. Enter the recipient's phone number and tap **Send**.

To back up your Google applications:

Your Google™ application purchases are reloaded remotely and can be re-installed after the update is applied.

1. Log into your Google account via the device.
2. Press > and tap (**Market**).
3. Press and tap **Downloads**.

4. Scroll through the list of previously downloaded Google applications and choose the one you wish to reinstall.

Follow the onscreen instructions.

As an added precaution, to preserve any data on your microSD card, please remove it from your device prior to starting the update process

Update Your Device Firmware

Once you have backed up all your data, use the **Update Firmware** option to update your device firmware.

1. Press > and tap **Settings** > **About phone** > **System updates**.
2. Tap **Update Firmware**. (Your device automatically downloads and installs any available updates. You may be required to power your device off and back on to complete the software upgrade.)

or

1. Locate the System Update Available icon ( ) in Notifications.
2. Touch and hold the Status bar, and then slide your finger down the screen.
3. Tap to open the System Updates screen.
4. Tap **Download** and follow the onscreen instructions. (appears within the Status bar to indicate the device is downloading the necessary files.)
5. Tap **Restart** and install to complete the process.

Note: The Notifications panel can also be opened on the Home screen by pressing and then tapping **Notifications**.

Confirm Your Current Device Firmware

1. Press > and tap **Settings** > **About phone**.
2. Scroll to the bottom of the page and locate the Baseband version read-only field.

Update Your Android Operating System

This option allows you to update the Android Operating System (OS) on your device via an over-the-air connection.

1. Press > and tap **Settings** > **About phone** > **System updates** > **Update Android**.

2. Follow the onscreen instructions.

or

1. Locate the Android OS Update Available icon ( ) in Notifications.
2. Touch and hold the Status bar, and then slide your finger down the screen.
3. Tap the **Android update available** field.
4. Tap **Download** and follow the onscreen instructions.

Update Your Profile

This option allows you to automatically update your online user profile information. If you choose to change your user name and select a new one online, you must then update the user name on your device.

1. Press > and tap **Settings** > **About phone** > **System updates** > **Update Profile**.
2. Follow the onscreen instructions.

Note: If your data services or account syncing ever seems to go out unexpectedly, use this feature to reconnect with the network.

Update Your PRL

This option allows you to download and update the PRL (preferred roaming list) automatically.

1. Press > and tap **Settings** > **About phone** > **System updates** > **Update PRL**.
2. Follow the onscreen instructions.

Sprint Worldwide Wireless Service

With your device and global roaming service from Sprint Worldwide℠ Wireless Service, you can make phone calls and use wireless data services around the globe on compatible CDMA and GSM/UMTS networks.

Activate Sprint Worldwide Service on Your Account

Enable Global Roaming Mode

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Activate Sprint Worldwide Service on Your Account

- **If you purchased your device at a Sprint Store**, it is probably activated and ready to use.
- **If you received your device in the mail and it is for a new Sprint account or a new line of service**, it is designed to activate automatically. To confirm your activation, make a phone call.
- **If you received your device in the mail and you are activating a new device for an existing number on your account**, (you're swapping phones), you can activate on your computer online or directly on your phone.
  - **Activate on your computer:**
    - Go to sprint.com/activate and follow the instructions.
  - **Activate on your phone:**

Important: For security reasons, you will need your Sprint phone number and PIN to use this activation method.

1. Turn on your new phone. (Make sure the old one is turned off.) Your phone will automatically attempt Hands-Free Activation.

Note: Your phone will need to complete one hands-free activation attempt before you can continue.

2. Tap **Activate** to override auto-activation and start the manual activation wizard.

Note: If you don't override Hands-Free Activation, your phone will attempt to auto activate five times. Wait for Retry to appear on your screen. Tap Retry and then tap Activate.

3. Follow the on-screen prompts to complete the activation process.

4. After you have completed the wizard, make a phone call to confirm your activation.

If your device is still not activated or you do not have access to the Internet, contact Sprint Customer Service at **1-888-211-4727** for assistance.

Tip: Do not press while the device is being activated. Pressing cancels the activation process.

Note: If you are having difficulty with activation, contact Sprint Customer Service by dialing **1-888-211-4727** from any other phone.

Enable Global Roaming Mode

Your phone is designed to enter global roaming mode automatically when you activate your Sprint Worldwide service, meaning that it should automatically connect to an appropriate CDMA network or GSM/UMTS network when you travel. You may also set global roaming options through the settings menu.

To set your global roaming options manually:

- Press > and tap **Settings** > **Wireless & networks** > **Roaming** > **Roaming mode**.
  - To allow connections to the Nationwide Sprint Network only, tap **Sprint Only**.
  - To allow connections to available CDMA or GSM/UMTS networks, tap **Automatic**.

Make and Receive Worldwide Calls

When travelling on international networks, you can place and answer calls as you would on the Sprint network (see Make Phone Calls and Receive Phone Calls), although some additional instructions may be required to place a call. Some features and services are not available in all countries. For more information on services that are available while roaming, visit sprint.com/sww.

Make Calls Using Plus (+) Code Dialing

Placing calls from one country to another country is simple with the Plus (+) Code Dialing feature. When placing international calls, you can use Plus Code Dialing to enter the appropriate international access code for your location (for example, 011 for international calls placed from the United States).

Note: Plus Code Dialing is only available when roaming internationally on GSM networks and on certain CDMA networks in the United States, Canada, and the Caribbean.

Note: International access codes and dialing information are available online at sprint.com/sww.

To use Plus Code Dialing to place an international call:

1. If you are on the GSM network, press and hold 0 + to insert a “+” on the phone dial screen. (The “+” symbol automatically inserts the international access code for the country from which you are calling.)
2. If you are on the CDMA network outside Canada or the Caribbean, enter the international access code for the country from which you are calling.
3. Enter the area code and number.
4. Tap to place the call.

Sprint Voicemail Service

Your Sprint voicemail will follow you as you travel. All of your unanswered calls will be forwarded to your Sprint voicemail. You will need to be sure your voicemail box is already set up and that you know your voicemail password.

Note: In India, Sprint voicemail is not available while roaming on the GSM network; it does work while on the CDMA network.

Set Up Your Voicemail Access Number

To simplify accessing your Sprint Voicemail while travelling, you can set up your voicemail access number as a Contacts entry. This will make it faster and easier to access your messages while roaming internationally.

1. Press and tap > .
2. Press and tap **New contact**.
3. Enter the contact information (for example, “Voicemail”).
4. Enter your area code and your wireless phone number.
5. Tap **Save**.

Access Your Voicemail

New Message Indicators

Your voicemail message indicators may be displayed differently when roaming internationally.

- A “Message Waiting” indicator icon or a text message is displayed when a voicemail message is received.
- You may see “Missed Call” on your screen prior to receiving a message notification.
- You must call voicemail in order to retrieve messages. Follow the instructions on the previous page to store your voicemail number for easy access.

Retrieve Voicemail Messages

The voicemail retrieval process while travelling is the same as on the Sprint Network; however, you will be required to enter your voicemail password.

To retrieve your voicemail messages:

1. Press and tap > , Tap the voicemail entry and then tap the number to call it.
2. When your voicemail answers, follow the prompts.

Voicemail Troubleshooting

Please keep the following tips in mind when using Sprint voicemail while travelling:

- Some carriers may not support voicemail indicators. It may be necessary to call your voicemail to see if you have any new messages.
- If you hear the message “Please enter the number of the subscriber you wish to call,” enter your 10-digit wireless phone number.

International Data Roaming

Sprint Worldwide Wireless Service can also keep you connected via email and Web browsing when travelling in countries in which Sprint offers data service. Data services are available on both CDMA and GSM/UMTS networks; check www.sprint.com/sww to determine the services available where you are travelling.

Note: Prior to using your Sprint Worldwide GSM/UMTS Data Services, you must establish and utilize your CDMA data services domestically on the Sprint Network.

Get Started With Data Services

To use Sprint Worldwide Data Services, you will need to have these services activated on your account.

► To activate, call Sprint Worldwide Customer Support at **1-888-226-7212, option 2**. Representatives are available 24 hours a day, 7 days a week to assist you.

Once your services are activated, you may need to select a GSM data services provider for the country you are in.

Access Email and Data Services on GSM/UMTS Networks

To access your email and browse the Web when travelling, you may need to manually select the carrier that provides Sprint service in your location. You can find a list of carriers for each country where GSM data service is offered at sprint.com/sww.

Access Email and Data Services on CDMA Networks

If data service is available on a CDMA network, then you only need to set the phone to CDMA; you will not need to select the specific carrier. Selecting a specific carrier is only necessary for providers on the GSM network. If your device has automatically selected a GSM network while traveling, then you will need to set the phone to CDMA to access CDMA data services. (See Enable Global Roaming Mode.) Visit sprint.com/sww for a list of services available in each country.

Status Messages

You may receive status messages under certain conditions. Before contacting Sprint Worldwide Customer Support, note the message, numeric code, and the conditions under which it appeared. The following table lists and describes the status messages.

Status Messages	Message Description
Number Not in Service	The number that you entered is not valid.
User Not Available	The phone that you called is either busy, out-of-range, or turned off. Please try again later.
User Not Authorized	The phone that you called is either busy, out-of-range, or turned off. Please try again later.
Please Try Later	This service is temporarily not available. Please try again later.
Service Restricted	Service may not be activated properly. Please contact Sprint Customer Service to report the issue for resolution.
Service Not Available	This feature is not available on the current network.
Emergency Calls Only	Either the service is not activated properly or the current network is available for emergency calling only. Adjust your network settings to check for other available networks. If service is still not available after adjusting the settings, contact Sprint Customer Service to report the issue for resolution
System Busy. Try Later	The system is experiencing heavy traffic. Please try again later.
Service Conflict	This service cannot be enabled because an incompatible service has already been turned on.
Please Try Again	An error occurred. Note the error code and try again.
Self Check Error	A fault was detected with your phone. If this error recurs, note the error and contact Sprint Customer Service.
Self Check Fail	An operational fault was detected with your phone. Note the

	numeric code, turn your phone off, and contact Sprint Customer Service.
Wrong PIN	You have entered an incorrect SIM PIN number. You have only three attempts to enter your PIN. After a third unsuccessful attempt, your phone will be locked and you will have to call Sprint Customer Service to have it unlocked. Sprint sets the default to PIN off; if you elect to enable the PIN then you will need to contact Sprint for the default PIN and PUK.
PIN Blocked. Call Your Provider	An incorrect SIM PIN was entered three consecutive times. You will be unable to send or receive calls on your phone. Contact Sprint Customer Service to obtain the PIN Unblocked Key (PUK) code. Sprint sets the default to PIN off; if you elect to enable the PIN then you will need to contact Sprint for the default PIN and PUK.
Insert SIM	Your SIM Card is not being detected. Please check to ensure that you have inserted the SIM Card.
Check SIM Card	Please check your SIM card to make sure it is properly inserted.

Contact Sprint for Assistance

If you experience any issues with voice or data services while outside of the United States, Sprint offers customer support 24 hours a day. In the event that you do experience an issue, try the following actions:

- First try powering your device off and then back on; this will force your phone to reregister with the network.
- Try manually selecting another network. Information for selecting networks can be found in the phone guide.

If neither of these actions resolves your issue, you will need to contact customer service (see below). When calling to report an issue, the following information will be beneficial in trying to resolve your issue as quickly as possible:

- Your wireless phone number.
- The city and country you are travelling in.
- Any error message that displays on your phone or that you heard when trying to place a call.
- If the issue is with data, were you able to place voice calls?
- If the issue is with voice service, were you able to access data?

Please call the numbers below if you need assistance:

While in the United States: Call **1-888-226-7212, option 2**.

While traveling outside the United States:

- In GSM mode: tap 1 and then dial **1-817-698-4199, option 3**.
- In CDMA mode: enter the country code and then dial **1-817-698-4199, option 3**.

There is no charge for this call from your wireless phone.

From a landline phone when outside the United States:

Sprint Worldwide Customer Support can be reached from a landline phone at **1-817-698-4199, option 3**. Access or connection fees may apply. The toll free numbers below can also be used to contact Sprint Worldwide Customer Support in the following countries:

Country	From Landline Phone
Caribbean (Anguilla, Barbados, Cayman Islands, and Dominica)	1-888-226-7212
France	0800-903200
Germany	0800-180-0951
Italy	800-787-986
Mexico	001-877-294-9003
Trinidad and Tobago	1-800-201-7545
United Kingdom	0808-234-6616

Note: This toll free service is available on ordinary landline phones and some public pay phones. This service does not cover any hotel access charges.

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